



DIGMENU USER GUIDE

Digmenu Complete Guide

Everything you need to go from sign-up to a live QR menu on your tables: quick start, account and login, restaurant details, menu, photos, languages, publishing and QR codes, appearance, notices and promotions, analytics, account settings, billing, team, custom domains, and FAQ.

Contents

New to Digmenu? Start with Guide 1, the quick start. Then follow the guides in order. Each guide is short and shows the real Digmenu screens, with the button to press marked in red. Stuck? Guide 16 answers common questions.

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Quick start: from sign-up to your first QR code in about 15 minutes

Digmenu turns your menu into a **digital menu**, a menu guests open on their own phone. Guests open it by scanning a **QR code**: a small square barcode. They point the phone camera at it and your menu opens. Follow these 6 steps. Each one links to a guide with more help.

What you need before you start

- An email address you can open now
- Your menu: on paper, as a photo or as a PDF file
- A phone with a camera, to test your QR code

Time needed: About 15 minutes

1 Create your account

Go to **www.digmenu.app**. Click **Start Free Trial**. Type your name, email and a password. Click **Create My Menu**. [Guide 2](#)

2 Confirm your email

Open the email from **info@digmenu.app**. Click **Confirm my email**. Then click **Go to dashboard**. The dashboard is your private area for managing your menu. [Guide 2](#)

3 Add your restaurant

Click **Add business**. Type your restaurant name. Choose the business type and currency. Click **Continue**, **Continue**, then **Complete setup**. You can fill in the rest later. [Guide 3](#)

4 Add your menu

Click **Menu** in the left menu. Click **Import menu**. Upload a photo or PDF of your menu. Click **Continue**, then **Add to menu**. Or type your dishes yourself with **Add category** and **+ Add New Dish**. [Guide 4](#)

5 Publish your menu

Click **Profile** in the left menu. Scroll to the bottom, to **Publish**. Turn on the **Published** switch. Click **Save**. Now guests can see your menu. [Guide 8](#)

6 Download and test your QR code

Click **QR Codes** in the left menu. Click **Download PNG**. Scan the code on your screen with your phone camera. Your menu opens. Print the code and put it on your tables. [Guide 8](#)

Done! Your menu is live. **Next step:** make it look great with photos ([Guide 6](#)) and add your guests' languages ([Guide 7](#)).

Create your account, log in and reset your password

In this guide you create your Digmenu account and confirm your email address. You also learn how to log in next time, what to do if you forget your password, and how to log out.

What you need before you start

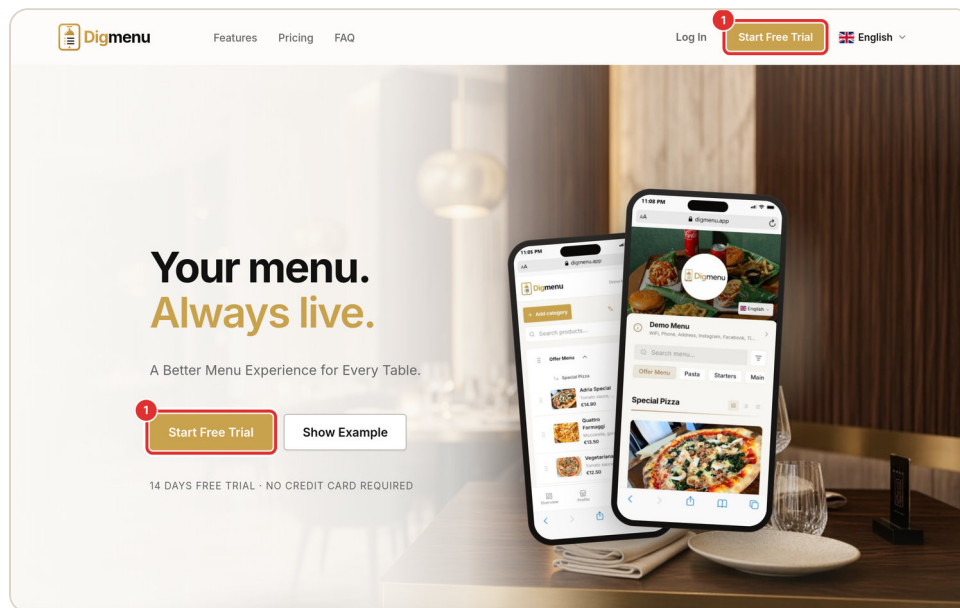
- An email address you can open now
- A password you will remember (at least 8 characters)

Time needed: About 5 minutes

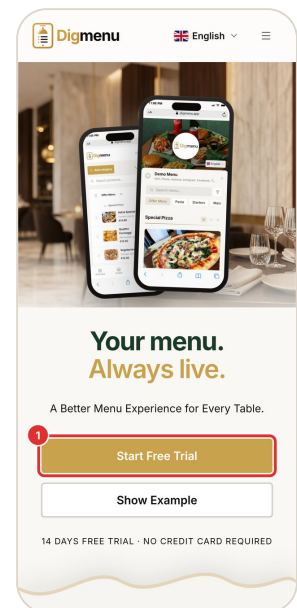
Where in Digmenu: www.digmenu.app

1 Open digmenu.app and click "Start Free Trial"

Go to **www.digmenu.app** in your browser. Click **Start Free Trial**. You find it in the top-right corner or in the middle of the page. On a phone, it is right below the headline.



Desktop



Phone

Good to know: The free trial lasts 14 days. You get every Pro feature. You don't need a credit card.

2 Fill in the form and click "Create My Menu"

Type your **Full Name**. Type your **Email Address**. Type a **Password** with at least 8 characters. Then click **Create My Menu**.

Create your digital menu

Create your Digmenu account and start building a professional menu for your business.

Full Name *

Maria Rossi

Email Address *

maria@yourrestaurant.com

Password *

.....

At least 8 characters

2 Create My Menu

By creating an account, you agree to our [Terms and Conditions](#) and [Privacy Policy](#).

Already have an account? [Log In](#)

Example details. Use your own name and email.

Phone

Tip: Click the eye icon in the password box to check what you typed.

Tip: Use an email address you check often. Digmenu sends your confirmation link and important account emails there.

Good to know: By creating an account you agree to the Terms and Conditions and the Privacy Policy (links under the button).

You now see the **Check your email** page. It shows the address the link was sent to. Keep this page open. Open your email inbox in another tab or on your phone.

Check your email

We sent a confirmation link to your email address. Open the link to activate your account and continue setting up your digital menu.

Sent to **maria@yourrestaurant.com**

The email may take a few minutes to arrive. Check your spam folder if you do not see it.

?

Resend Confirmation Email

Use a Different Email

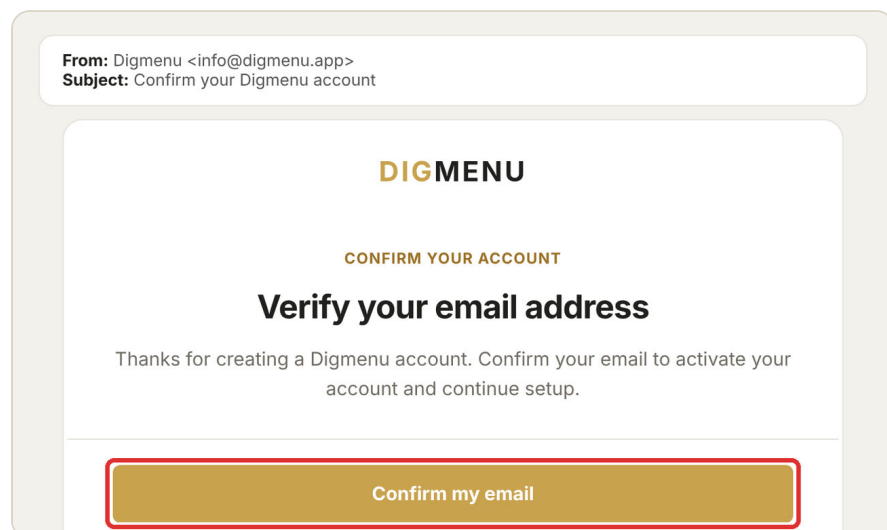
[Back to Log In](#)

Tip: No email after a few minutes? Check your spam or Promotions folder. Then click **Resend Confirmation Email** (marked in blue).

Tip: Made a typo in your address? Click **Use a Different Email** and sign up again with the right one.

4 Open the email and click "Confirm my email"

The email comes from **info@digmenu.app**. The subject is **Confirm your Digmenu account**. It usually arrives within a few seconds. Open it. Click **Confirm my email**.



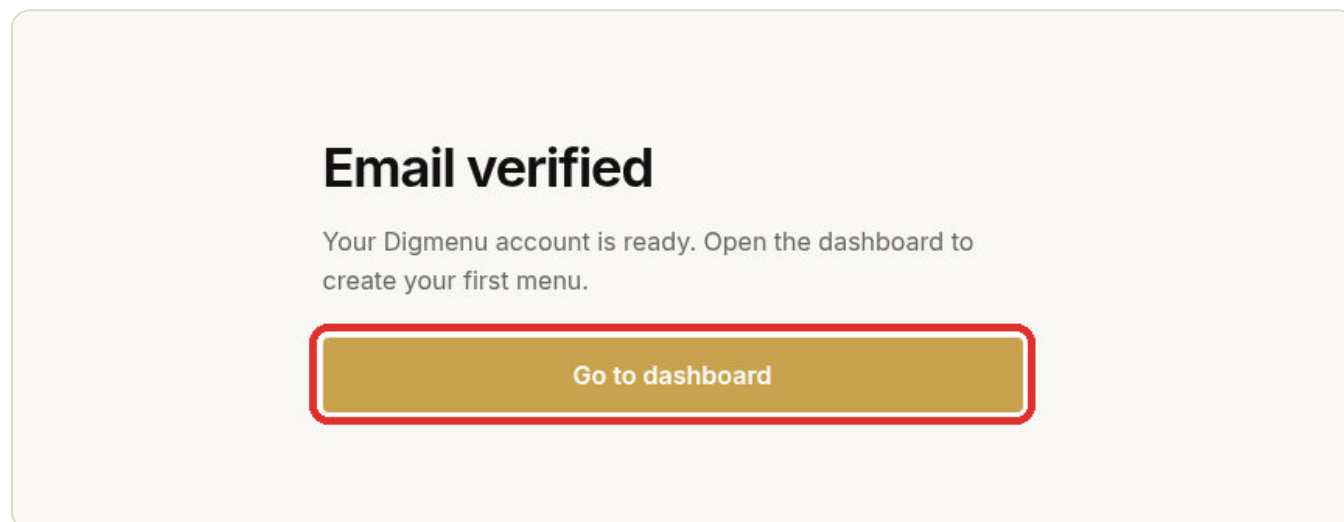
The confirmation email (recreated from the real email; your email app may look a little different).

Tip: Open the link soon after you sign up. Links work for a limited time and only once. If the link says it is no longer valid, go back to the Check your email page and click **Resend Confirmation Email**.

Tip: Do you see a page called **One more step**? Click **Continue**. This extra step protects your link.

5 Click "Go to dashboard"

The link opens Digmenu. You see **Email verified**. Click **Go to dashboard**. The **dashboard** is your private area. Only you can see it. Here you set up and change your menu.

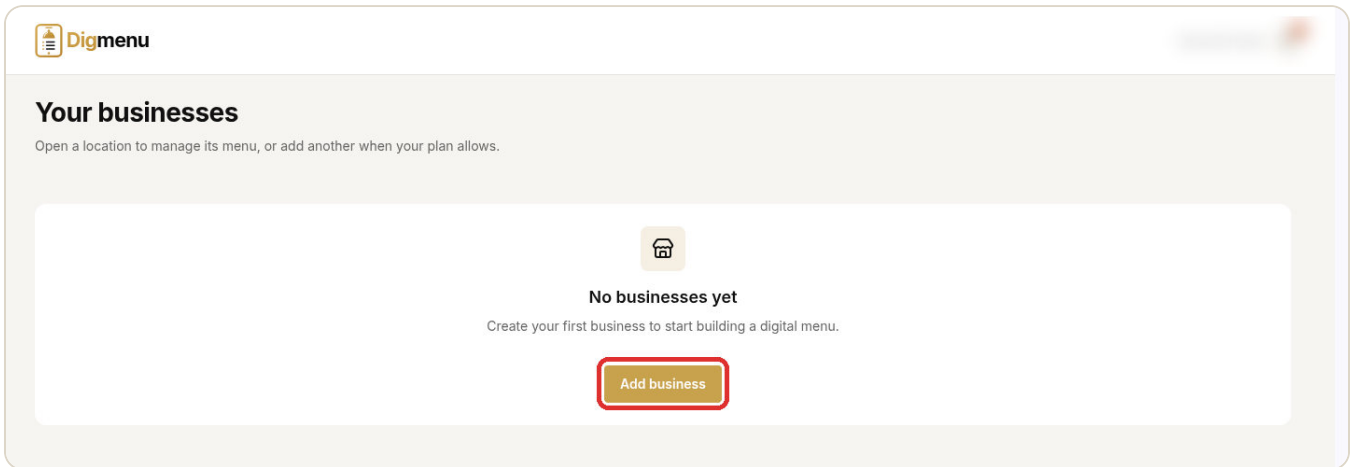


Good to know: You also get a short **Welcome to Digmenu** email. You don't need to do anything with it.

6

Your businesses: the start page

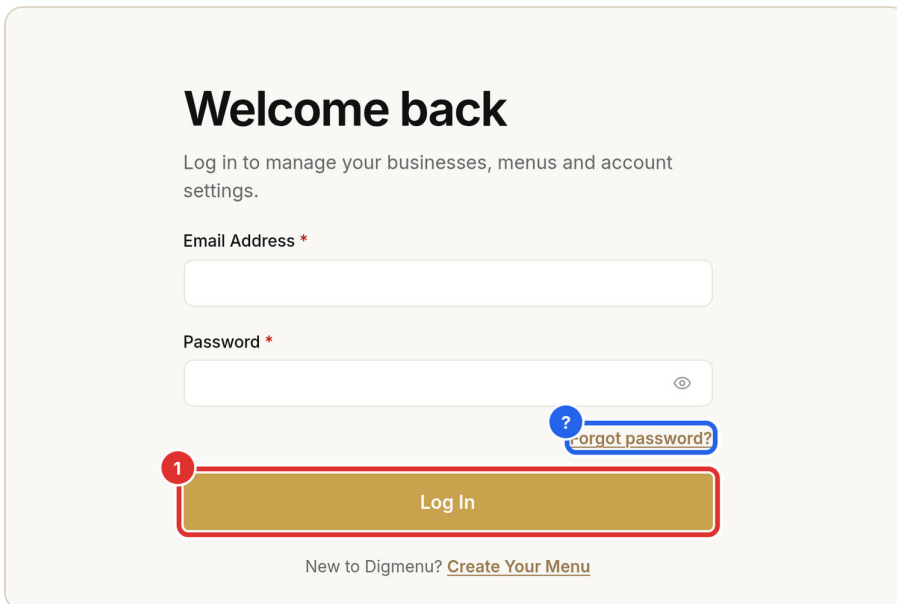
You are now on **Your businesses**, the start page of your dashboard. A new account says **No businesses yet**. Click **Add business** to set up your restaurant. Guide 3 shows you how.



7

Next time: log in

Go to **www.digmenu.app**. Click **Log In** in the top-right corner. Type your email address and password. Click **Log In**.

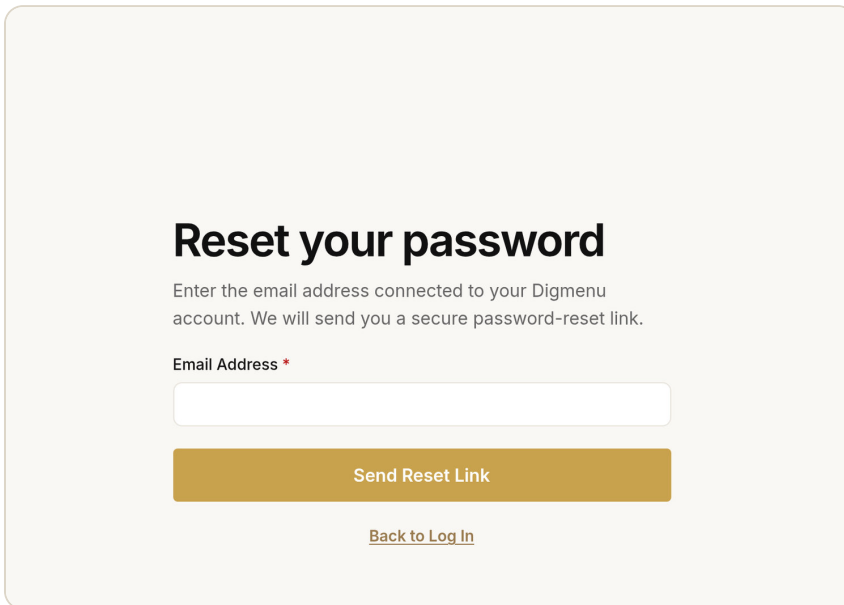


Tip: You see "Invalid email or password"? Check for typos, then try again. Still not working? Reset your password (next step).

Tip: You see "Please confirm your email address before logging in"? Find the confirmation email first (step 4).

8 Forgot your password? Click "Forgot password?"

On the login page, click **Forgot password?** (marked in blue above). The **Reset your password** page opens. Type the email address of your Digmenu account. Click **Send Reset Link**.



9 Open the email and click "Reset my password"

Open the email **Reset your Digmenu password**. Click **Reset my password**. If you see **One more step**, click **Continue to reset password**.

Important: The reset link works **once**, for **1 hour**. If it has expired, go back to **Forgot password?** and ask for a new one.

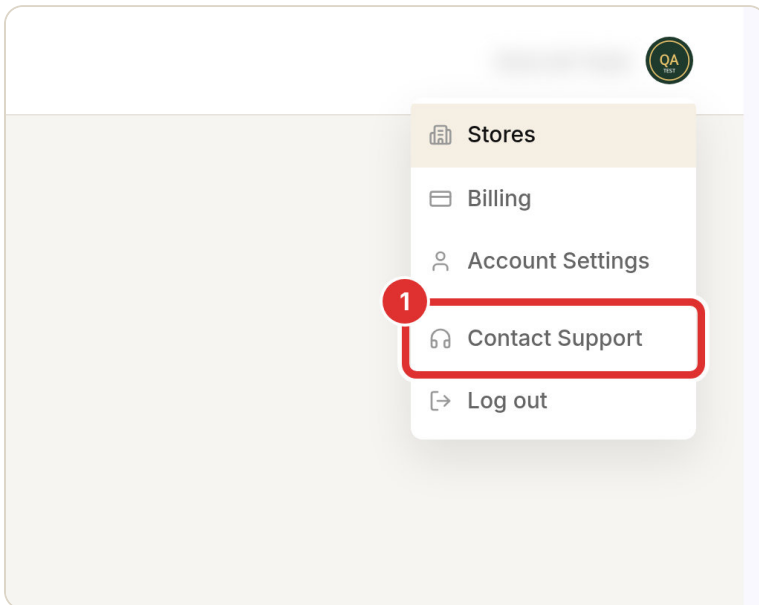
10 Type a new password and click "Update Password"

On **Create a new password**, type your new password in **New Password**. Type it again in **Confirm New Password**. Use at least 8 characters. Click **Update Password**. You see **Password updated**. Click **Continue to Log In** and log in with the new password.

Tip: You see "This reset link is no longer valid"? Click **Request New Reset Link** and use the newest email.

11 Log out

Click your profile picture in the top-right corner of the dashboard. Click **Log out** at the bottom of the menu.



The profile menu: Stores, Billing, Account Settings, Contact Support and Log out.

Tip: Log out when you use a shared computer, for example in the office of your restaurant.

Done! Your account is ready and your 14-day free trial has started. **Next step:** Guide 3, Set up your restaurant details.

Set up your restaurant details

First you create your business with a short setup in 3 steps. Then you check and complete everything on the **Profile** page.

What you need before you start

- Your logo (a picture file)
- A nice photo of your place or your food
- Your address, phone number and opening hours
- Your WiFi name and password (optional)

Time needed: About 10 minutes

Where in Digmenu: Your businesses → Add business, then Profile

1 Setup step 1 of 3: Business basics

On **Your businesses**, click **Add business**. A panel opens on the right. Type your **Business name**. Choose the **Business type** (for example Restaurant, Café or Bar). Check the **Menu URL slug**. Pick your **Timezone** and **Currency**. Click **Continue**.

Create your business
Enter the basic information custom your digital menu.

STEP 1 OF 3 Business basics

Business name *

Business type *

Restaurant

Menu URL slug *

digmenu.app/your-menu

Timezone *

UTC

Currency *

Euro (€)

Back Continue

"Create your business", step 1 of 3. Continue turns gold when the required fields are filled.

Tip: Keep the slug short and simple, with no spaces, like **pizzeria-roma**.

Good to know: The **slug** is the last part of your menu's web address (link). For example, the slug **pizzeria-roma** gives the link digmenu.app/pizzeria-roma. This link is inside your QR code.

2 Setup step 2 of 3: Guest info

Add a **short description**, your **phone number**, your **address** and your **WiFi name and password**. Set your **Opening hours**. Everything here is optional. You can also do it later. Click **Continue**.

Tip: Fill in Monday, then click **Copy Monday to all days**. It saves time.

Tip: Guests love seeing the WiFi password right on the menu. It saves your staff a lot of questions.

Create your business
Add the information guests see on can update it later.

STEP 2 OF 3 Guest info

Short business description (optional)

Business phone number (optional)

Business address (optional)

WiFi name (optional) WiFi password (optional)

Opening hours

Copy Monday to all days

Monday Closed

Tuesday Closed

Wednesday Closed

Thursday Closed

Back Continue

Step 2 of 3: Guest info.

3 Setup step 3 of 3: Branding & social

Upload your **Business logo** and a **Cover image**. Add your **Website** and your social links (Instagram, Facebook, TikTok, YouTube). Click **Complete setup**.

Create your business
Personalize your digital menu with and online links.

STEP 3 OF 3 Branding & social

Business logo

Cover image

Website

https://yourwebsite.com

Social networks

https://instagram.com/...

https://facebook.com/...

https://tiktok.com/@...

https://youtube.com/@...

Back Complete setup

Website box marked in blue. Complete setup finishes the setup.

Tip: A square logo works best. For the cover, use a wide photo (landscape) of your food or dining room.

Important: Type the **full website address, starting with https://**, for example **https://www.yourrestaurant.com**. If you leave out "https://", the website may not be saved.

4 Click "Profile" in the left menu

After setup you land in your business dashboard. On the left is the menu of the dashboard (the **sidebar**). Click **Profile**. Here you can change everything you entered and add more. Check that your logo, hours and WiFi were saved.

The screenshot shows the Digimenu Business Profile dashboard. On the left sidebar, the 'Profile' option is highlighted with a red box and a red '1' next to it. The main content area is titled 'Business Profile' and contains the following sections:

- Basic information** (with a 'Tips' icon):
 - Business name:** Digimenu QA Test Restaurant
 - Business type:** Restaurant (dropdown menu)
 - Short business description:** QA test account for Digimenu release prep. Not a real restaurant. (64 / 400 characters)
 - Public menu slug:** digimenu-qa-test-restaurant
 - Full URL:** digimenu.app/digimenu-qa-test-restaurant
 - Currency:** Euro (€) (dropdown menu)
- Public Languages** (with a 'Tips' icon):
 - French (Français) (dropdown menu)
 - Add language** button

5 Basic information

In **Basic information** you can edit your **Business name**, **Business type**, **Short business description**, **Public menu slug** and **Currency**.

The screenshot shows the Digimenu Business Profile dashboard, focusing on the 'Basic information' section. The 'Public Languages' section is also visible below.

Basic information (with a 'Tips' icon):

- Business name:** Digimenu QA Test Restaurant
- Business type:** Restaurant (dropdown menu)
- Short business description:** QA test account for Digimenu release prep. Not a real restaurant. (64 / 400 characters)
- Public menu slug:** digimenu-qa-test-restaurant
- Full URL:** digimenu.app/digimenu-qa-test-restaurant
- Currency:** Euro (€) (dropdown menu)

Public Languages (with a 'Tips' icon):

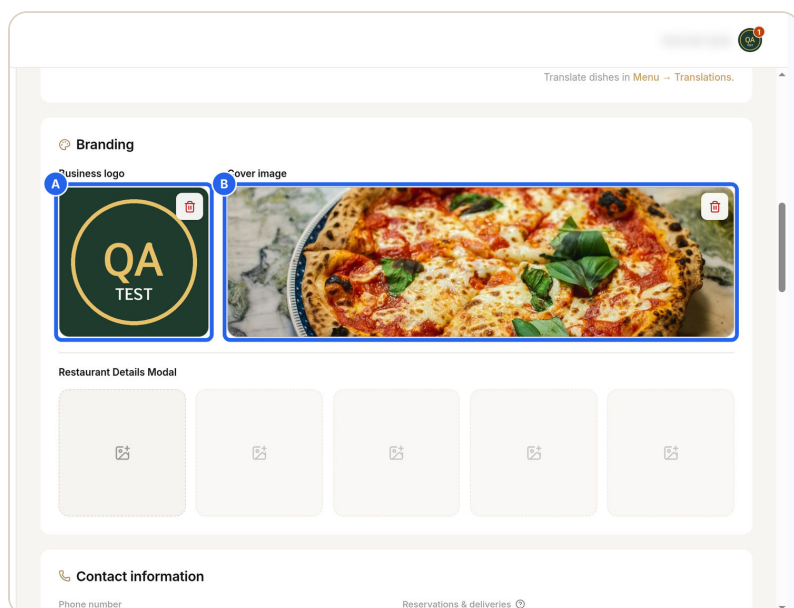
- French (Français) (dropdown menu)
- Add language** button

Below the 'Public Languages' section, 'English' is listed with a star icon and a trash icon.

Important: If you change the menu slug after printing QR codes, print new QR codes. The old link will stop working.

6 Logo, cover image and restaurant photos

In **Branding**, click the **Business logo** box (A) or the **Cover image** box (B) to upload or change a picture. Under **Restaurant Details Modal** you can add up to 5 photos of your place. Guests see them when they open your restaurant info.



7 Contact information and WiFi

In **Contact information**, fill in your **Phone number**, **Email address**, **Website**, **WiFi name** and **WiFi password**. You can also add a number for **Reservations & deliveries**.

A screenshot of the 'Contact information' and 'Service options' sections. The 'Contact information' section has fields for 'Phone number' (+49 651 1234567), 'Email address', 'Website' (https://www.yourrestaurant.com, highlighted with a red box and an exclamation mark icon), 'WiFi name' (QA-Guest), and 'WiFi password' (qa-wifi-2026). There is also a field for 'Reservations & deliveries'. The 'Service options' section has toggle switches for 'Dine in', 'Delivery', and 'Take away'. At the bottom are buttons for 'Unsaved changes', 'Discard', and 'Save'.

Always type the website with https:// at the start (marked).

Important: Website: type the full address starting with **https://**.

8 Service options, social media and location

Under **Service options**, switch on what you offer: **Dine in**, **Delivery** and **Take away**. You can add a short note for guests. Under **Social media**, paste the full links to your Facebook, Instagram, TikTok and YouTube pages. Under **Location**, add your street, city, postal code, country and a Google Maps link.

The left screenshot shows the 'Service options' section with three toggle switches: 'Dine in' (checked), 'Delivery' (unchecked), and 'Take away' (unchecked). Below this is the 'Social media' section with fields for Facebook URL, Instagram URL (https://instagram.com/digmenu), TikTok URL, and YouTube URL. The right screenshot shows the 'Location' section with fields for Street and house number (Hauptmarkt 1), City (Trier), Postal code (54290), Country (Germany), and Timezone (Europe/Berlin). A Google Maps link field is also present. At the bottom right, there are buttons for 'Unsaved changes', 'Discard', and 'Save'.

9 Opening hours

In **Opening hours**, set the times for each day. Turn off the **Open** switch for days you are closed. Click **Add hours** if you close in the afternoon and open again in the evening. Tick **24 hours** if you never close. Set Monday first, then click **Copy Monday to all days**.

The screenshot shows the 'Opening hours' section with a list of days from Monday to Friday. Each day has a time range and an 'Open' toggle. A red box highlights the 'Copy Monday to all days' button, and a red circle highlights the '11:00 AM' time field for Monday. The 'Open' toggle for Monday is checked. Below each day's time range, there is a '+ Add hours' button and a '24 hours' checkbox.

Tip: Guests see your opening hours in your restaurant info on the menu. Update them for holidays.

10 Click "Save"

When you change something, a bar with **Unsaved changes** appears at the bottom. Click **Save** to keep your changes. Click **Discard** to undo them.

The screenshot shows a mobile app interface for setting up a restaurant. At the top, there's a URL field with "https://www.yourrestaurant.com". Below it are fields for "WIFI name" (QA-Guest) and "WIFI password" (qa-wifi-2026). The "Service options" section has three toggle switches: "Dine in" (checked), "Delivery" (unchecked), and "Take away" (unchecked). The "Social media" section has fields for "Facebook URL", "Instagram URL" (https://instagram.com/digmenu), and "TikTok URL". At the bottom, a "Unsaved changes" bar is visible with "Discard" and "Save" buttons. A red circle with the number "1" is placed over the "Save" button.

Important: Save before you leave the page. Otherwise your changes are lost.

Done! Your restaurant details are ready. **Next step:** Guide 4, Build your menu.

Build your menu

Your menu is made of **categories** (groups like Starters or Pizza) and **products** (your dishes and drinks). You can type them in yourself (part A). Or you can import your current menu with AI (part B). **AI** means Digmenu's computer reads your menu for you.

What you need before you start

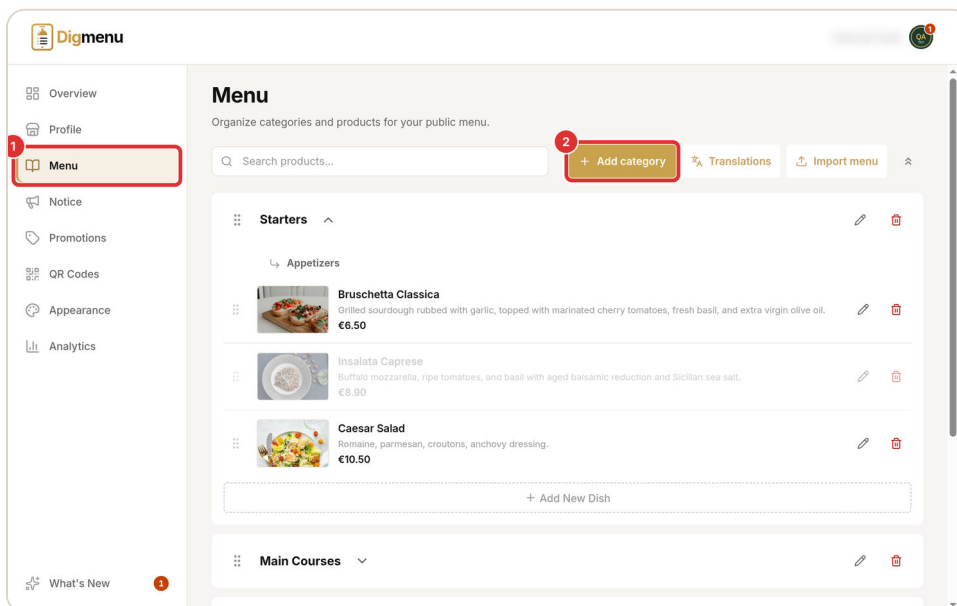
- Your restaurant created (Guide 3)
- Your menu with prices, or a clear photo or PDF of it
- Allergen information from your kitchen

Time needed: 5 minutes (import) to 30 minutes (by hand)

Where in Digmenu: Sidebar → Menu

1 Click "Menu" in the left menu

Here you see all your categories and products. At the top are **Search products**, **Add category**, **Translations** and **Import menu**.



2 A. Click "Add category"

Click **Add category**. A panel opens on the right. Type the **Category name**, for example "Pizza". You can also choose an **Icon** or add **Subcategories**. Click **Add category** at the bottom of the panel.

Add category ×

1 Category name
Pizza

Visibility ☐

Icon
🍴 Food

Subcategories **+ Add**

Optional. Use these for groups like Pizza, Pasta, Drinks.

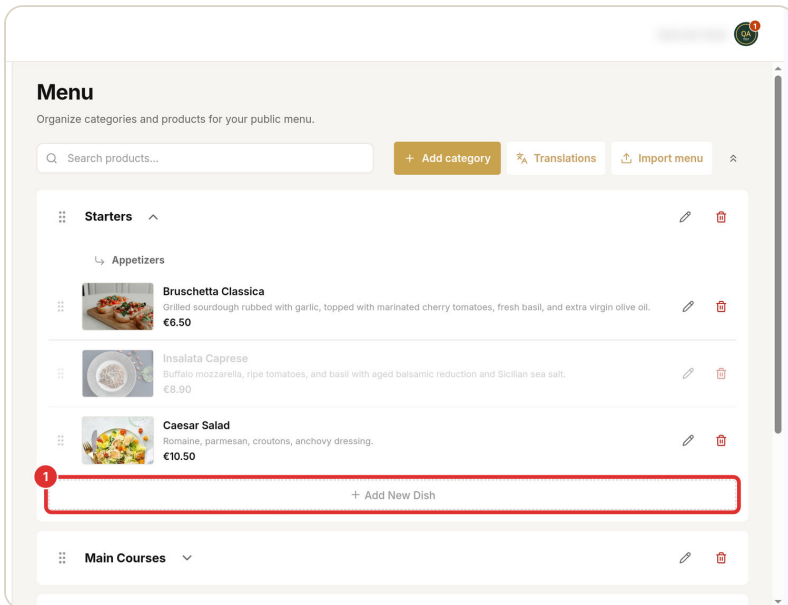
2 Cancel Add category

Tip: Use the categories your guests know from your paper menu: Starters, Mains, Pizza, Desserts, Drinks.

3

Click "+ Add New Dish"

Under each category there is a **+ Add New Dish** row. Click it. The **Add product** panel opens on the right.



4 Type the name and description

Type the dish **Name**. Type a short **Description**, for example the main ingredients. You can add a photo with **Upload image** (see Guide 6). You can mark the dish as **Popular** or **New**.

Price, category and "Add product".

5 Type the price and click "Add product"

Type the **Price (€)**. The currency is the one you chose for your restaurant. Check the **Category**. Click **Add product**. You see "Product added."

Tip: Do you sell the dish in sizes, like small and large? Or drinks as a glass and a bottle? Guide 5 shows price options and sale prices.

Tip: Want to add many dishes at once? Switch on **Add multiple dishes** at the top of the panel.

6 Tick dietary labels and allergens

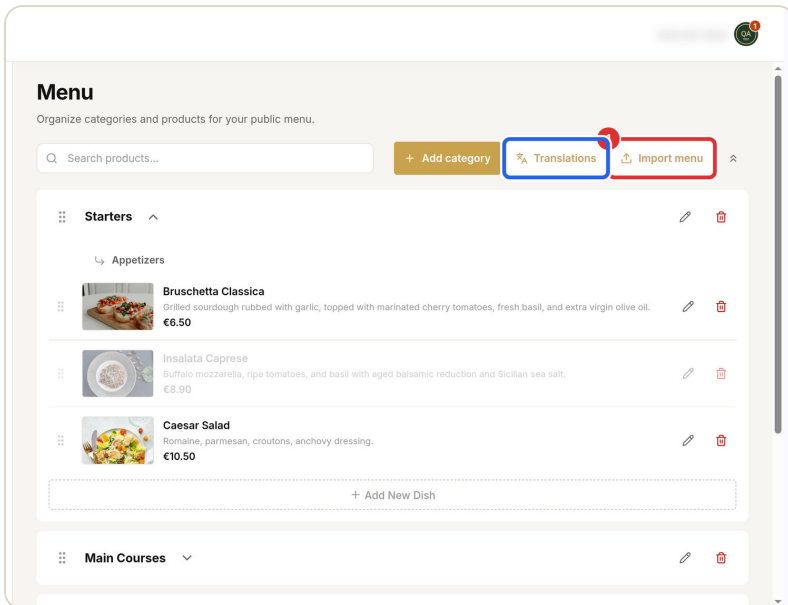
Further down in the same panel, tick the **Dietary** labels (Vegetarian, Vegan, Halal, Gluten-free, Lactose-free, Spicy). Tick the **Allergens** (Gluten, Milk, Eggs, Nuts, Soy, Fish). Guests see them on the dish.

The screenshot shows the 'Add product' form in the digmenu app. The form includes a toggle for 'Add multiple dishes', a text area for 'Additional information', and input fields for 'Price (€)' (6.90) and 'Sale price (€)' (Optional). Below these is a category dropdown set to 'Starters — Appetizers'. The 'Dietary' section, highlighted with a blue box, lists six options: Vegetarian, Vegan, Halal, Gluten-free, Lactose-free, and Spicy, each with a toggle switch. The 'Allergens' section, also highlighted with a blue box, lists 'Gluten, milk, nuts, and more' with a dropdown arrow. At the bottom are 'Cancel' and 'Add product' buttons.

Important: You are responsible for correct allergen information. Check it with your kitchen.

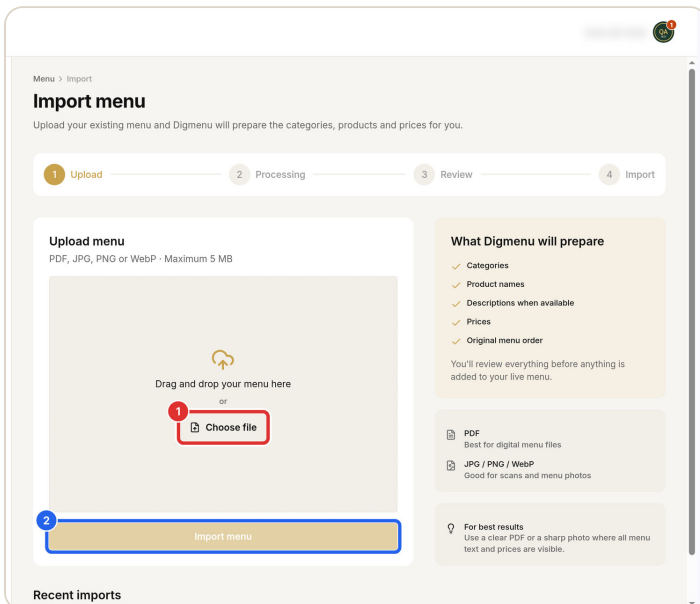
7 B. Import your menu with AI: click "Import menu"

Already have a menu? On the Menu page, click **Import menu** (red). Digmenu reads your menu and prepares the categories, products and prices for you.



8 Upload a photo or PDF of your menu

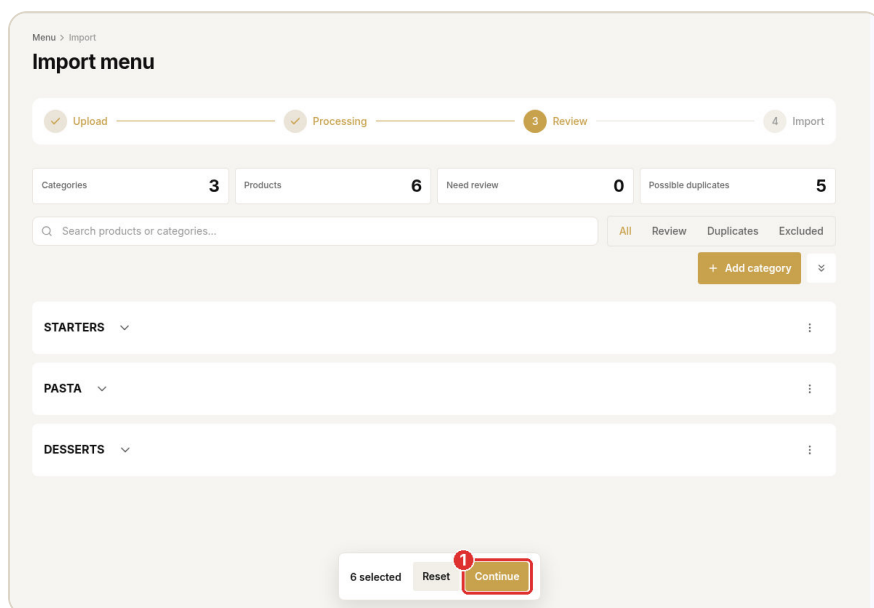
Click **Choose file**, or drag your file into the box. You can use a **PDF, JPG, PNG or WebP** file up to **5 MB**. Then click **Import menu**.



Tip: Use a sharp, straight photo in good light. All text and prices must be easy to read. A PDF of your menu works best.

9 Check what Digmenu found, then click "Continue"

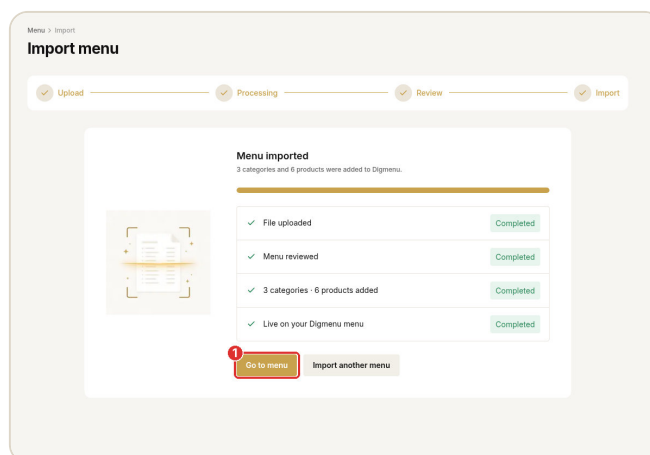
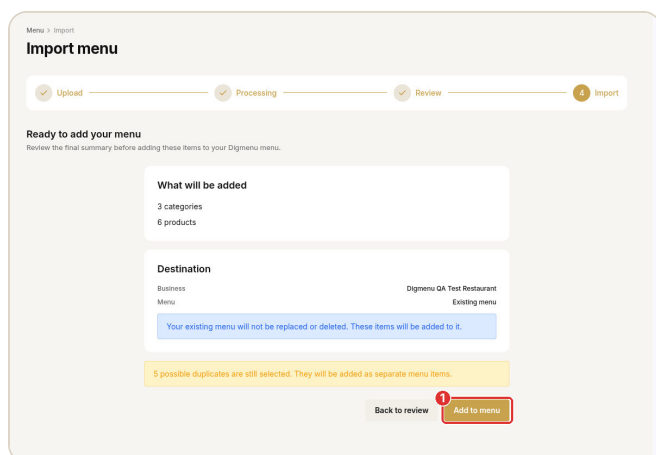
Digmenu reads the file. This takes a little while. Then you see the **Review** step with all categories and products it found. Open a category. Check the names and prices. Fix anything that looks wrong. Click **Continue**.



Tip: Possible duplicates shows dishes that look like ones already on your menu. Untick them if you don't want them twice.

10 Click "Add to menu"

The last step shows what will be added. Your existing menu is not replaced or deleted. The new items are added to it. Click **Add to menu**. When you see **Menu imported**, click **Go to menu**.



Done! Your menu is in Digmenu. **Next step:** Guide 5, Edit and organise your menu.

Edit and organise your menu

Your menu is never finished. Prices change and dishes come and go. This guide shows how to change your menu at any time. You don't need to print new QR codes.

What you need before you start

- A menu with at least one category and one dish (Guide 4)

Time needed: About 5 minutes

Where in Digmenu: Sidebar → Menu

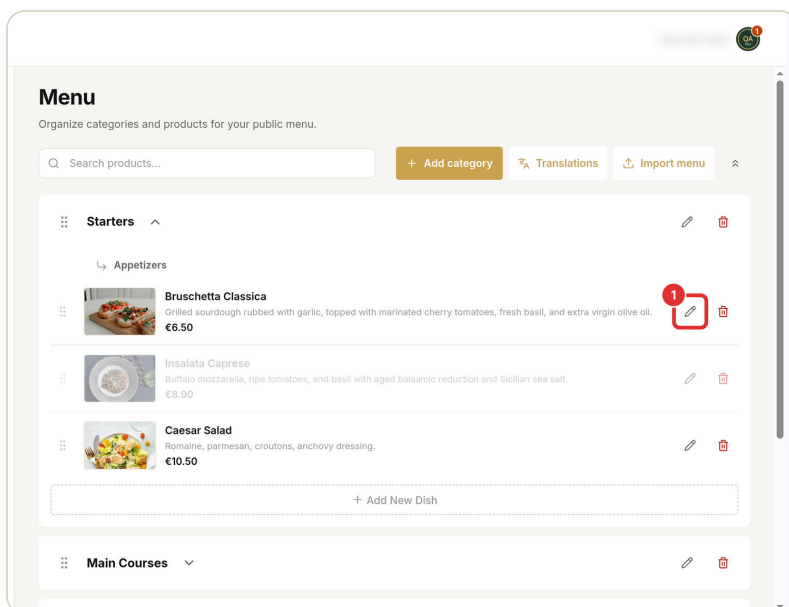
1 Changes go live automatically

When your menu is published, every change you save shows on your guest menu right away. You don't need to publish again. You don't need a new QR code.

Tip: Don't see a change on your phone? Reload the page. It can take up to a minute.

2 Edit a dish: click the pencil icon

On the **Menu** page, find the dish. Click the pencil icon next to it (**Edit product**). The **Edit product** panel opens. Change what you want. Click **Update**. You see "Product saved."



Tip: Can't find a dish? Type part of its name in **Search products** at the top.

3 Edit a category

Click the pencil icon next to the category name (**Edit category**). Change the name, icon or subcategories. Click **Update**.

4 Sell in sizes: price options

Open the dish. Click **+ Add price options**. For each option, type a name (for example **Small, 0.3 L** or **Glass**) and its price. Click **Update**. Guests see all options with their prices.

Good to know: A dish with price options can't have a sale price. Clear the sale price first if you want options.

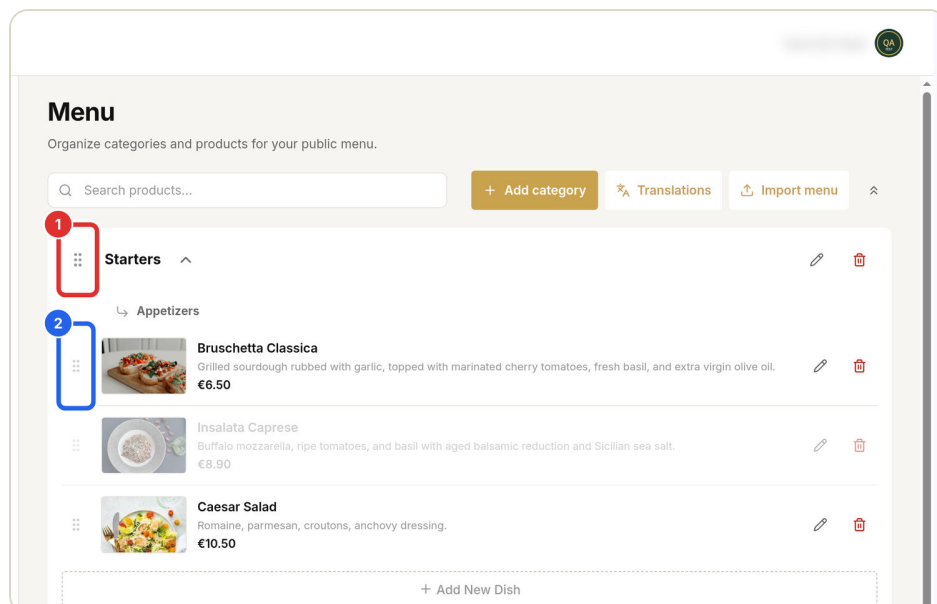
5 Put a dish on offer: sale price

Open the dish. Type the reduced price in **Sale price**. Click **Update**. Guests see the old price and the new price. To end the offer, delete the sale price and click **Update**.

Good to know: Sale prices only work for dishes with a single price.

6 Change the order: drag and drop

To move a category, hold the handle on its left (1) and drag it up or down. To move a dish, hold the handle next to the dish (2) and drag it. Let go where you want it. The new order is saved automatically. Guests see the same order.



(1) Drag to reorder category, (2) Drag to reorder product.

7 Hide a dish or category for a while

Open the dish or category with the pencil icon. Change **Visibility** so the item is hidden (for a category, choose **Hidden on menu**). Click **Update**. Guests no longer see it, but it stays in your dashboard. Hidden items look faded in the list. To show it again, set Visibility back and click **Update**.

Tip: Sold out today? Digmenu has no separate "sold out" button. Hide the dish, and show it again when it is back.

Good to know: When you hide a category, guests don't see the dishes in it either.

8 Delete a dish or category

Click the bin icon next to the dish (**Delete product**) or category (**Delete category**). Confirm with **Delete**.

Important: Deleting can't be undone. When you delete a category, its dishes are deleted too. If you may need it again, hide it instead.

Done! You can keep your menu up to date in seconds. **Next step:** Guide 6, Photos and AI photo enhance.

Photos and AI photo enhance

Dishes with photos sell better. In this guide you add a photo to a dish and choose the part that is shown. Then you improve it with **AI Enhance**, a tool that makes photos brighter and sharper automatically.

What you need before you start

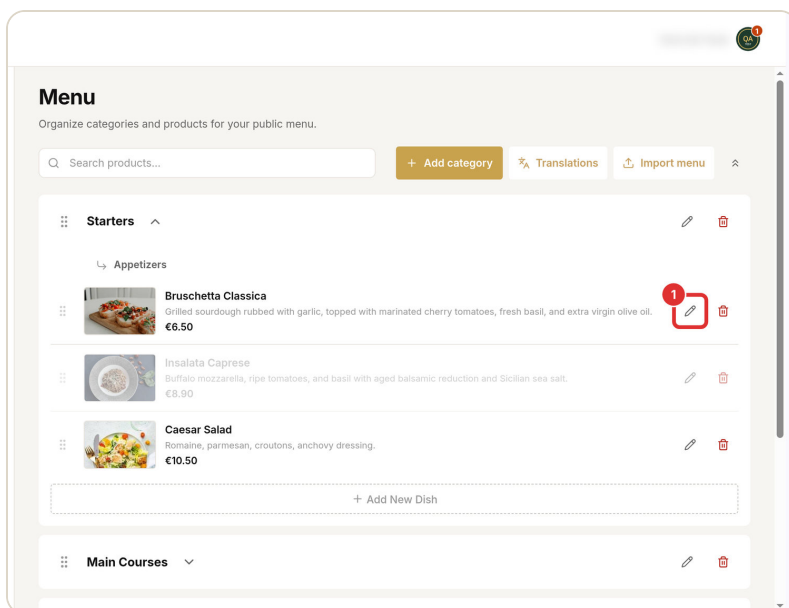
- Photos of your dishes (phone photos are fine)
- Photos in JPG, PNG or WebP format

Time needed: About 1 minute per dish

Where in Digmenu: Sidebar → Menu → pencil icon next to a dish

1 Open a dish

Click **Menu** in the left menu. Click the pencil icon (**Edit product**) next to the dish. For a new dish, use **+ Add New Dish** (Guide 4).



2 Click "Upload image" and choose a photo

Click **Upload image** at the top of the panel. Choose a photo from your computer or phone.

Tip: Take photos in daylight, from slightly above, on a clean plate and table. Landscape (wide) photos fit best.

Good to know: iPhone photos are sometimes saved as HEIC files, which Digmenu does not accept. In the iPhone camera settings, choose **Most Compatible**, or send the photo to yourself as a JPG.

3

Choose the part that is shown, then "Apply crop"

Drag the photo to choose which part is shown. Click **Apply crop**.

Add product

Add multiple dishes

Product image

Drag to choose which part is shown



Popular

New

Visibility

☐

☐

☐

Name

Tiramisu della Casa

Description

Mascarpone cream, espresso-soaked savoiardi, cocoa.

Additional information

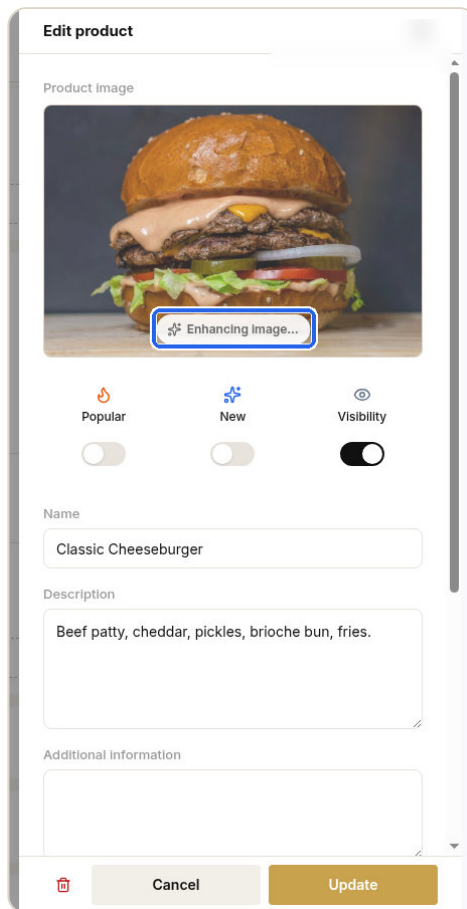
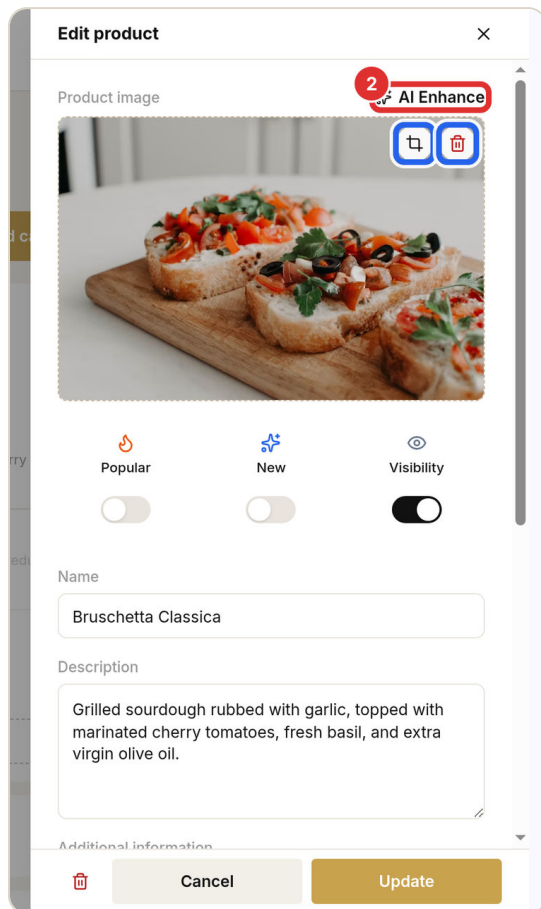
Cancel

1 Apply crop

"Drag to choose which part is shown", then Apply crop.

4 Click "AI Enhance"

With a photo on the dish, click **AI Enhance** on the photo. Wait a few seconds. You also find buttons there to **reposition** the photo or **remove** it.

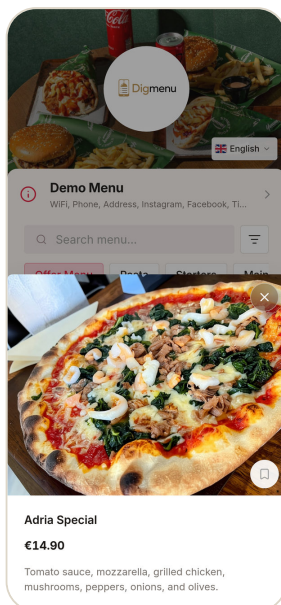
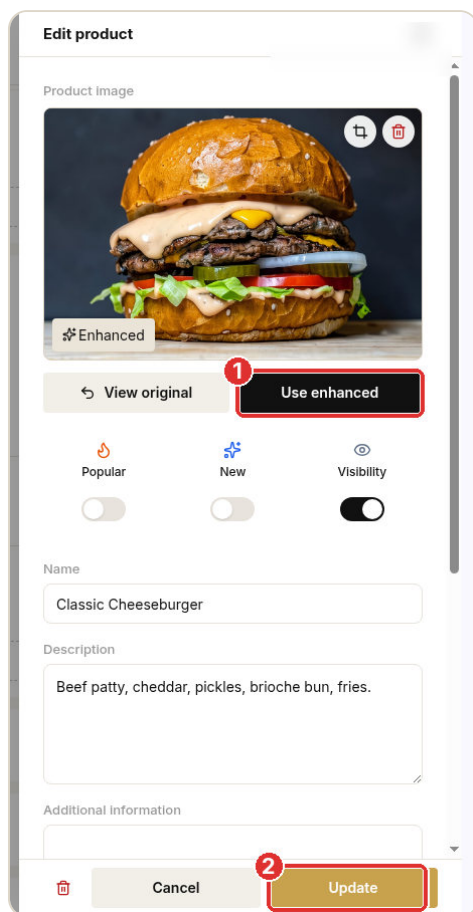


"Enhancing image..." takes a few seconds.

Good to know: AI Enhance is included in Pro and in your free trial.

5 Compare, then click "Use enhanced" and "Update"

When it is ready, the photo shows an **Enhanced** badge. Click **View original** to compare. Like the new version? Click **Use enhanced** (1). Then click **Update** (2) to save the dish.



How a guest sees the dish on a phone.

Tip: Not happy? Close the panel with **Cancel**. Your original photo stays.

6 Logo, cover and restaurant photos

Your logo, cover image and up to 5 photos of your restaurant are on the **Profile** page under **Branding**. See Guide 3, step 6.

Done! Your dishes look great. **Next step:** Guide 7, Languages and translations.

Languages and translations

You write your menu once, in your main language. Then you add guest languages and let AI fill in the translations. Guests see the whole menu in their language, not just a few buttons.

What you need before you start

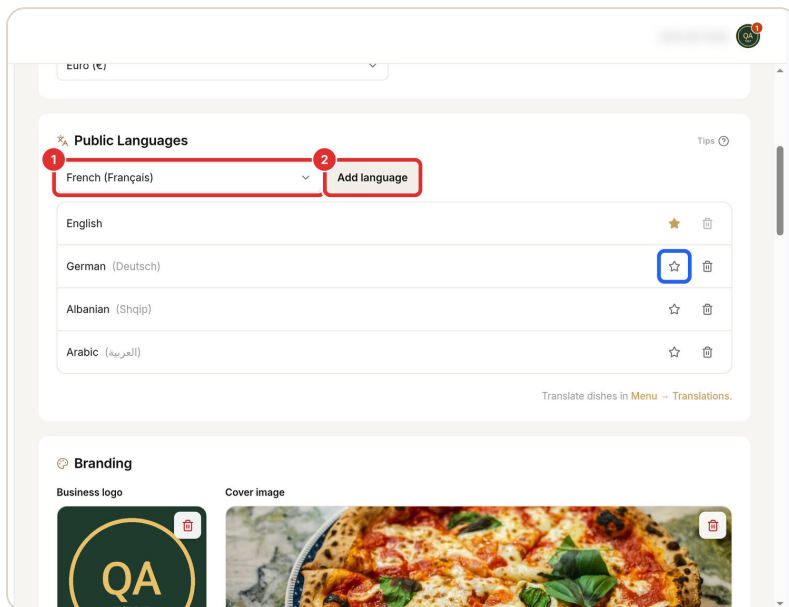
- Your menu with categories and dishes (Guide 4)

Time needed: About 5 minutes

Where in Digmenu: Profile → Public Languages, then Menu → Translations

1 Add guest languages in Profile

Click **Profile** in the left menu. Scroll to **Public Languages**. Choose a language in the **Add guest language** list (1). Click **Add language** (2). Repeat for each language you want.



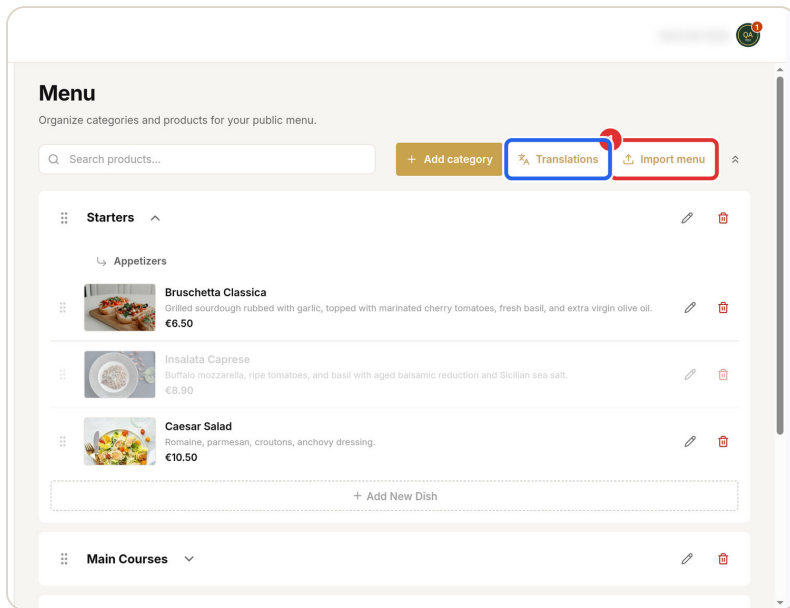
Tip: Next to each language you can make it the **default** language or **remove** it.

2 Click "Save"

Click **Save** in the bar at the bottom of the page.

3 Open Menu → Translations

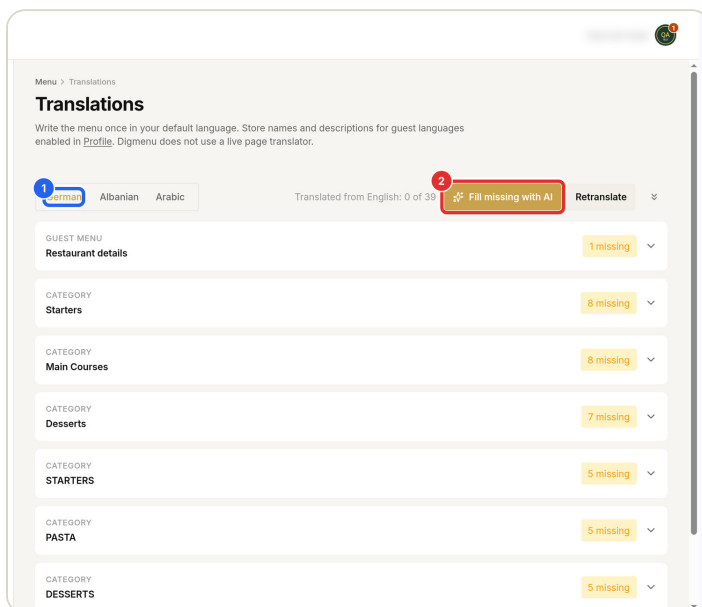
Click **Menu** in the left menu. Click **Translations** at the top (marked in blue).



Translations is the button marked in blue.

4 Pick a language and click "Fill missing with AI"

Choose a language tab (1). You see how much is already translated, for example "Translated from English: 0 of 39". Click **Fill missing with AI** (2). Digmenu translates your restaurant details, categories and dishes.



Tip: Changed your menu later? Click **Fill missing with AI** again for the new items. Or click **Retranslate** to redo everything.

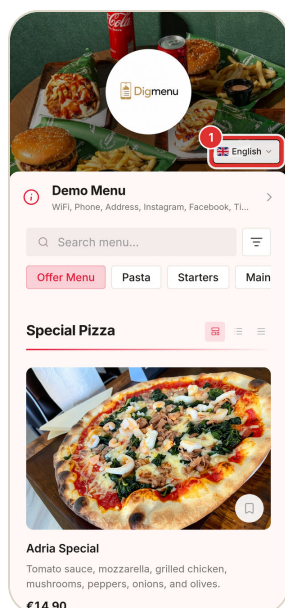
5 Check the translations and click "Save"

Click a row (for example a category) to open it. Read the translations. Change any word you want. Click **Save**.

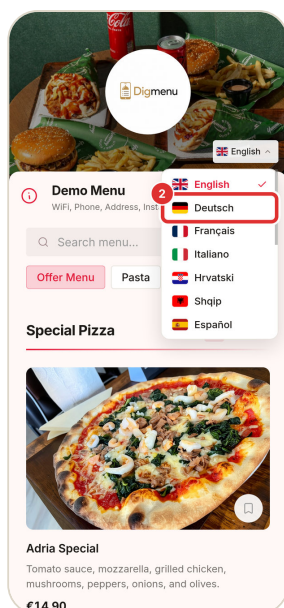
Tip: Ask a guest or staff member who speaks the language to take a quick look.

6 What your guests see

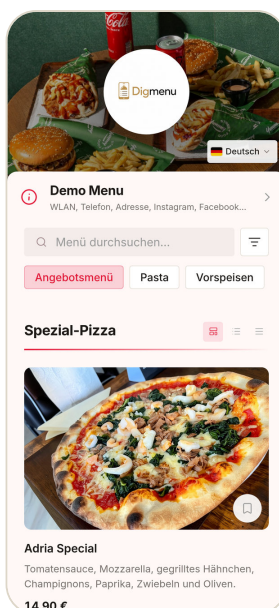
On your menu, guests tap the language button (1). They choose their language (2). The whole menu changes: categories, dish names, descriptions and restaurant info.



English



Choose a language



The menu in German

Done! Your menu speaks your guests' languages. **Next step:** Guide 8, Publish your menu and get your QR code.

Publish your menu and get your QR code

Guests can only see your menu after you **publish** it (put it online). Then you download your **QR code**, a square barcode that guests scan with their phone camera to open your menu.

What you need before you start

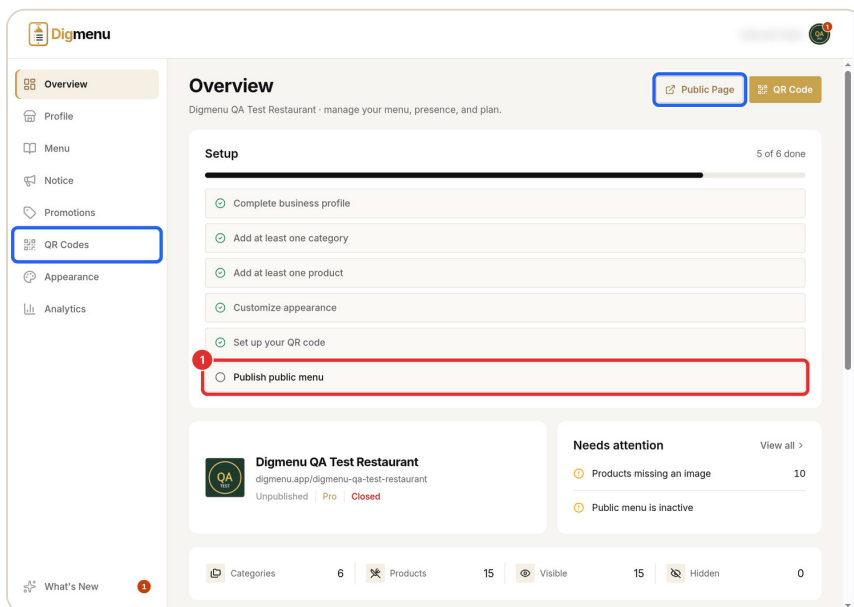
- Your restaurant details and menu (Guides 3 and 4)
- A phone with a camera
- A printer or a print shop

Time needed: About 10 minutes

Where in Digmenu: Overview, Profile → Publish, then QR Codes

1 Check your setup list on "Overview"

Click **Overview** in the left menu. The **Setup** list shows what is done. The last item is **Publish public menu**.

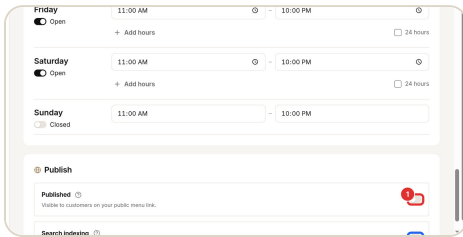


2 Look at your menu as a guest: "Public Page"

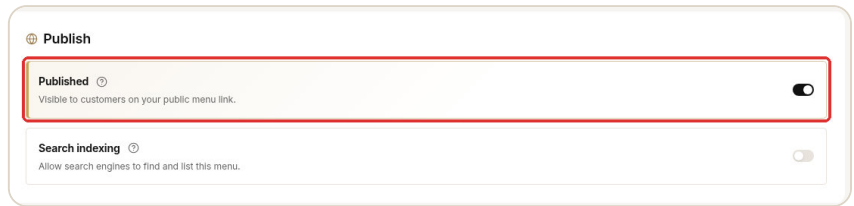
Click **Public Page** (blue, top right on Overview). Your menu opens in a new tab, the way guests see it. Check dishes, prices and photos.

3 Switch on "Published" and click "Save"

Click **Profile** in the left menu. Scroll to the bottom, to **Publish**. Turn on the **Published** switch. Click **Save**. You see "Profile saved." Your menu is now live.



Before: switch off.



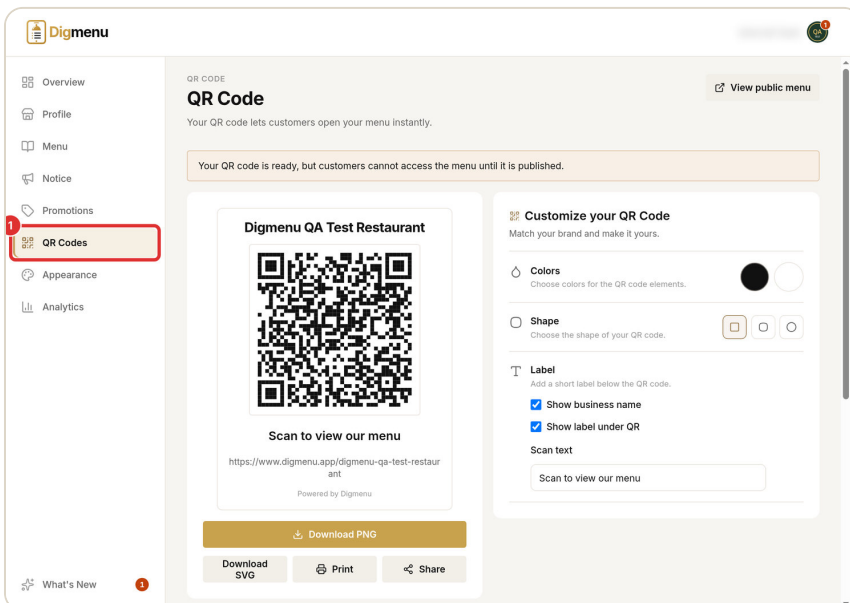
After: Published is on.

Tip: Search indexing lets Google find your menu. Leave it off if only guests with the QR code should see it.

Tip: To take your menu offline, turn off **Published** and click **Save**.

4 Click "QR Codes" in the left menu

You see your QR code and your menu link. Click **View public menu** to open your menu.



Good to know: You see "customers cannot access the menu until it is published"? Go back to step 3.

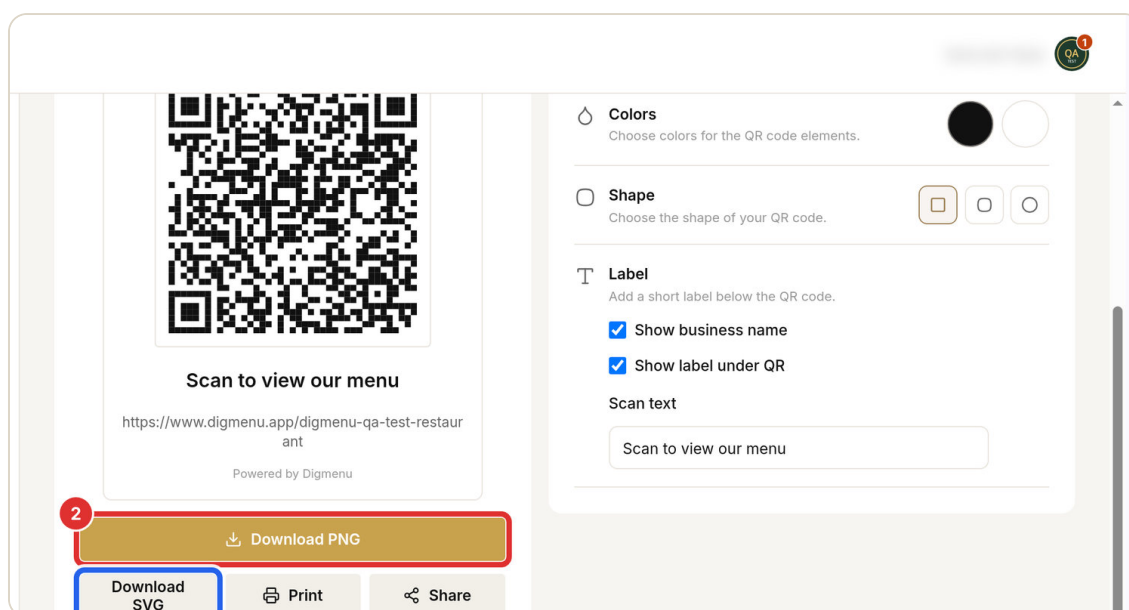
5 Change the look of your QR code (optional)

On the right, under **Customize your QR Code**, you can change the **Colors** (Foreground = the code, Background = behind it) and the **Shape**. Under **Label**, choose **Show business name**, **Show label under QR** and the **Scan text**, for example "Scan to view our menu". Click **Save** in the bar at the bottom.

Tip: Keep strong contrast: a dark code on a light background scans best.

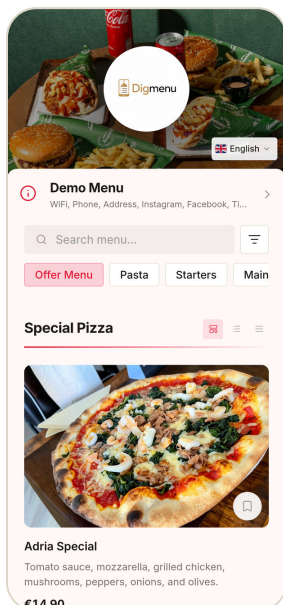
6 Download or print your QR code

Click **Download PNG** (2) for a picture file you can use in Word, Canva or on social media. Click **Download SVG** (blue) for sharp printing at any size; print shops like this format. You can also click **Print** to print it right away, or **Share** to send your menu link.

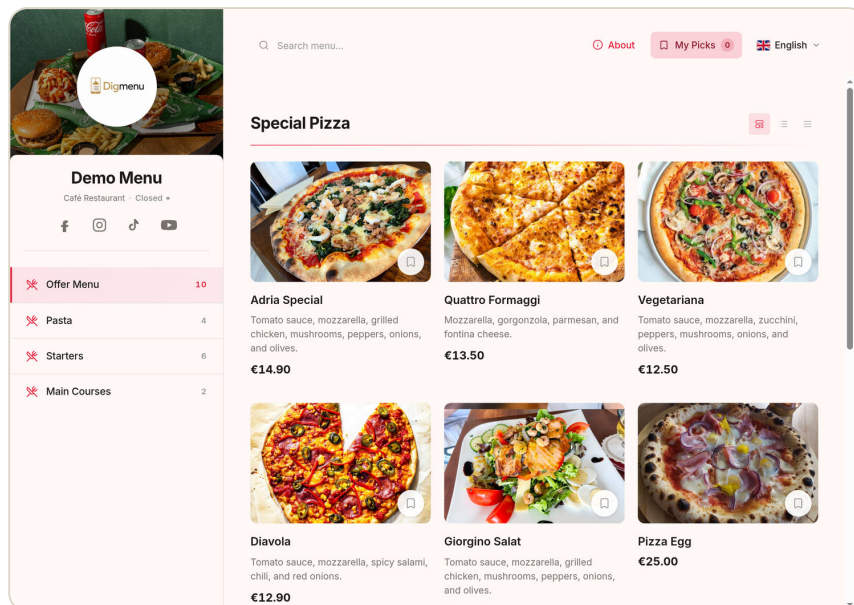


7 Test it with your phone

Before you print many copies, open the camera on your phone. Point it at the QR code. Tap the link that appears. Your menu opens. Check that dishes, prices and photos look right on a phone.



Phone view



Desktop view (demo menu)

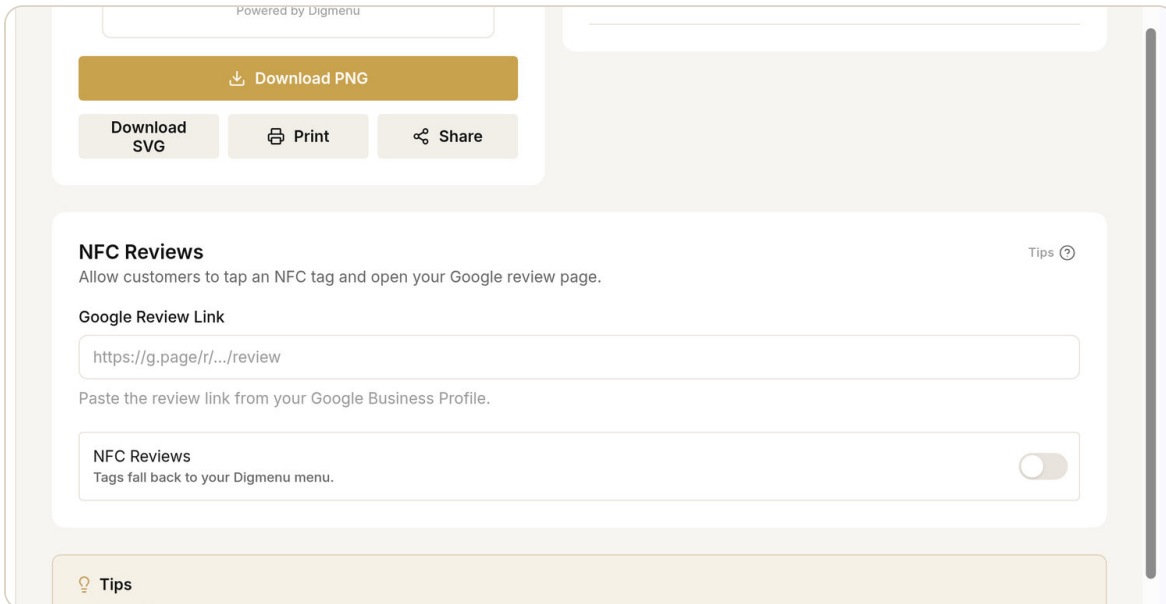
8 Print and place your QR codes

- Print the code **at least 3 × 3 cm**. 5 cm or more is easier to scan on tables.
- Put it on **every table**, at the **entrance or window**, and at the **counter**.
- On tables, use a **table tent** (a small folded card that stands on the table), a sticker or a small stand.
- Add a short line like **"Scan for our menu"**, plus your WiFi name if you like.
- Place it where there is light and no reflection. Avoid curved or shiny surfaces.

Tip: Your QR code always opens your latest menu. Change prices or dishes any time; you don't need to print again.

9 Optional: NFC review tags

NFC lets a phone read a small chip when it touches it, like contactless payment. An **NFC tag** is a sticker or card with such a chip. On the QR Codes page, under **NFC Reviews**, paste your **Google Review Link** (from your Google Business Profile). Turn on **NFC Reviews**. Click **Copy NFC Link** and write this link onto your NFC tags with an NFC app.



Good to know: When NFC Reviews is on, a guest who taps the tag opens your Google review page. When it is off, the same tag opens your Digma menu. The NFC link never changes, so you write your tags only once.

Done! Guests can now scan and see your menu. **Next step:** Guide 9, Colours and layout.

Colours and layout (Appearance)

On the **Appearance** page you choose how your guest menu looks. A phone preview on the right shows every change right away.

What you need before you start

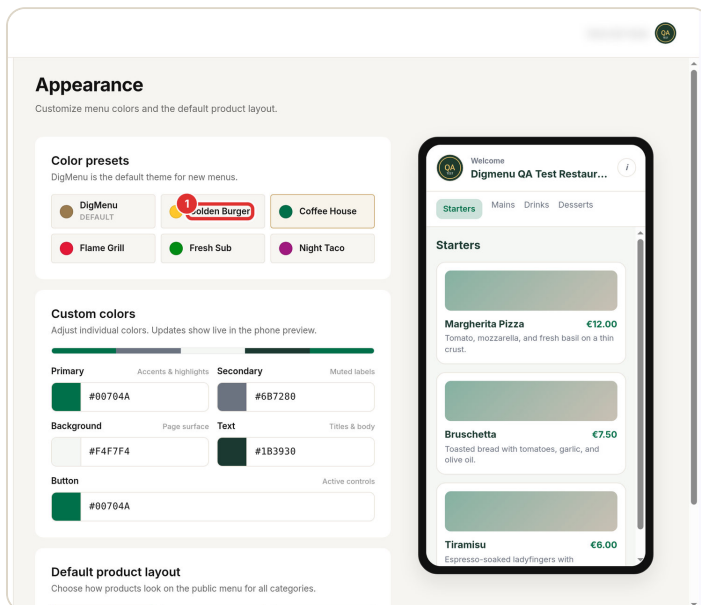
- Your brand colours, if you have them (optional)

Time needed: About 5 minutes

Where in Digmenu: Sidebar → Appearance

1 Click "Appearance" in the left menu

You see **Color presets**, **Custom colors** and **Default product layout**. On the right is a preview of your menu on a phone.

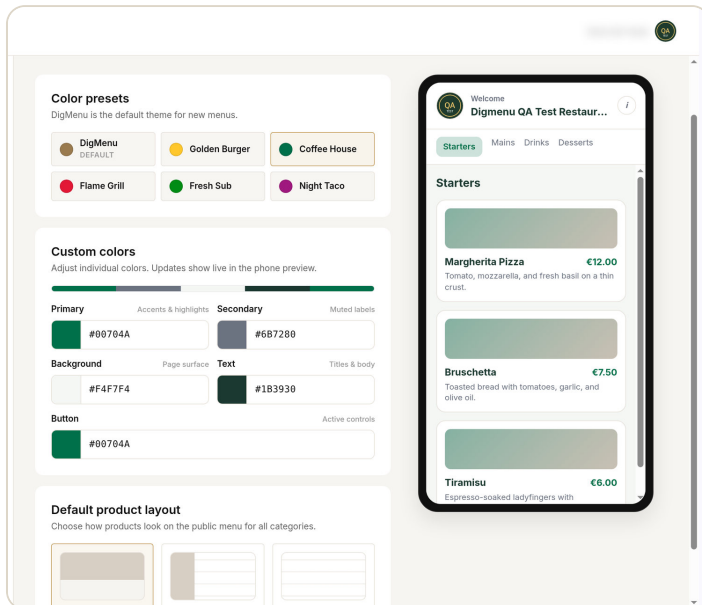


2 Pick a colour preset

Under **Color presets**, click a theme, for example **Golden Burger** (1) or **Coffee House**. **DigMenu** is the default. Look at the preview.

3 Or set your own colours

Under **Custom colors**, click a colour box: **Primary** (accents and highlights), **Secondary**, **Background**, **Text** or **Button**. Choose a colour, or type its code (for example #064E3B).



Tip: Digmenu warns you when text may be hard to read, for example "Text may be hard to read on this background". Choose stronger contrast then.

Good to know: Custom colours are part of Pro. You can use them during your free trial.

4 Choose how dishes are shown

Under **Default product layout**, choose **Large image cards** (big photos), **Compact cards** (small photo and details) or **List without images** (text only).

Tip: No photos yet? **List without images** looks clean until you add them.

5 Click "Save"

Click **Save** in the bar at the bottom. You see "Appearance saved." Your guest menu changes right away.

Done! Your menu matches your style. **Next step:** Guide 10, Notices and promotions.

Notices and promotions

A **notice** is one short message at the top of your menu, for example "Terrace open" or "Closed on Monday". A **promotion** highlights a dish, a category, an event or a special offer.

What you need before you start

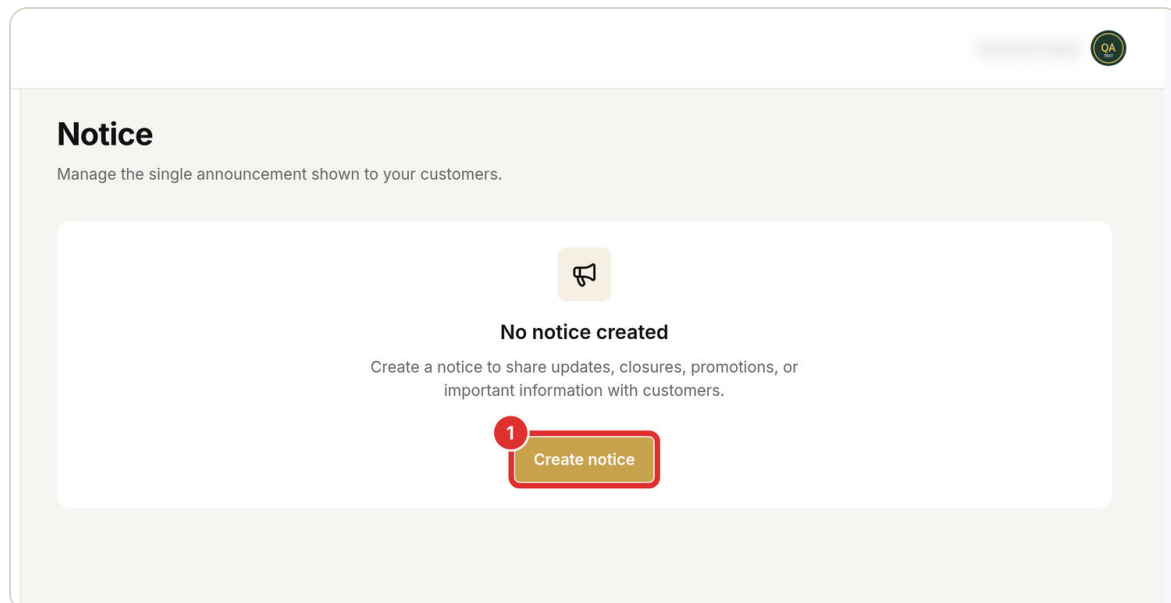
- Your message or offer
- For events and custom offers: a picture

Time needed: About 5 minutes

Where in Digmenu: Sidebar → Notice and Promotions

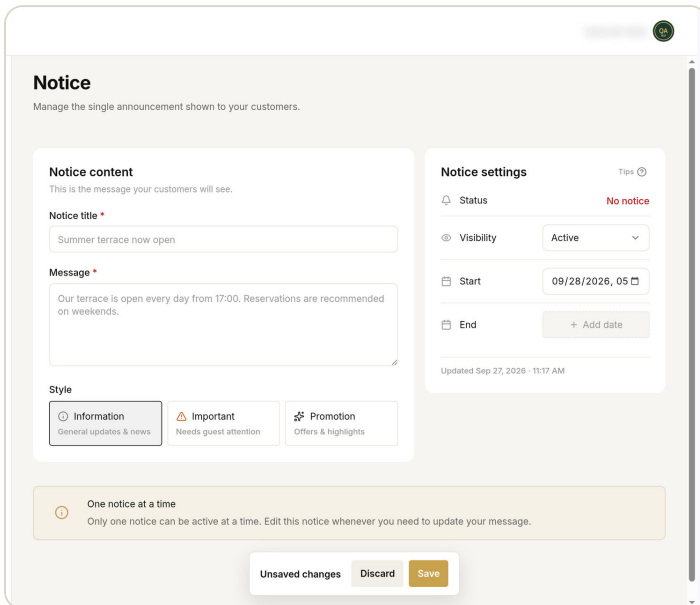
1 Click "Notice", then "Create notice"

Click **Notice** in the left menu. Click **Create notice** (1).



2 Write your notice

Type a **Notice title**, for example "Summer terrace now open". Type the **Message**. Choose a **Style**: **Information** (general news), **Important** (needs guest attention) or **Promotion** (offers).



The screenshot shows the 'Notice' management interface. It has a header 'Notice' with a subtitle 'Manage the single announcement shown to your customers.' Below this are two main sections: 'Notice content' and 'Notice settings'. The 'Notice content' section includes a 'Notice title' field with the text 'Summer terrace now open' and a 'Message' field with the text 'Our terrace is open every day from 17:00. Reservations are recommended on weekends.' Below these are three 'Style' buttons: 'Information' (selected), 'Important', and 'Promotion'. The 'Notice settings' section includes a 'Status' dropdown set to 'Active', a 'Visibility' dropdown set to 'Active', a 'Start' date field set to '09/28/2026, 05', and an 'End' date field with a '+ Add date' button. At the bottom, there is a 'One notice at a time' warning and a 'Save' button.

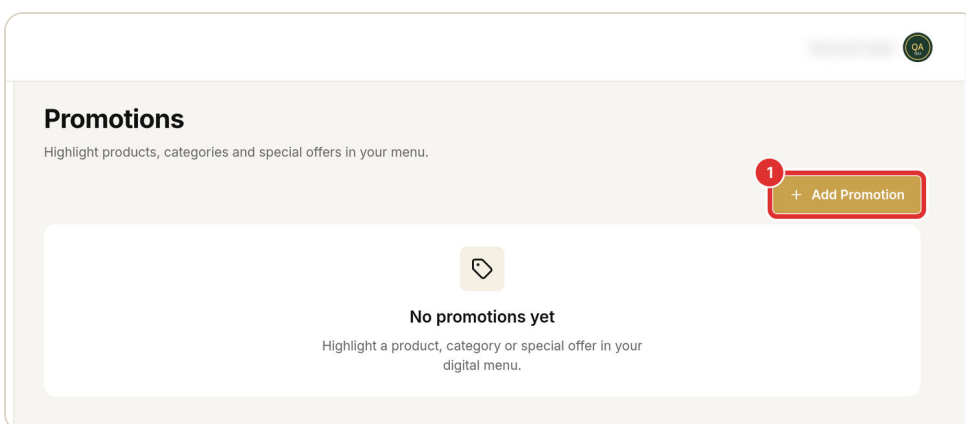
3 Set Visibility and dates, then click "Save"

Under **Notice settings**, set **Visibility** to **Active**. The notice starts at the **Start** date. Add an **End** date if it should stop by itself. Click **Save** in the bar at the bottom.

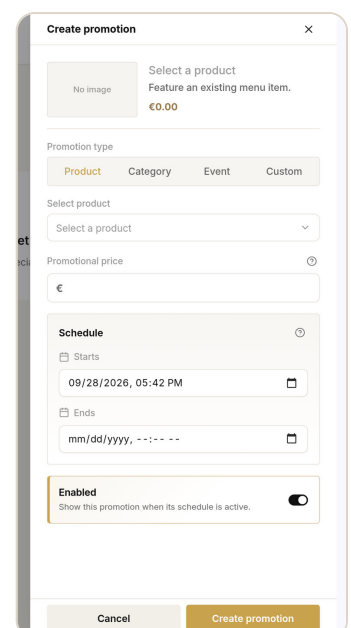
Good to know: You can have one notice at a time. To change it, edit the same notice. To hide it, set Visibility to **Disabled** and click Save.

4 Click "Promotions", then "Add Promotion"

Click **Promotions** in the left menu. Click **Add Promotion** (1). The **Create promotion** panel opens.



The screenshot shows the 'Promotions' management interface. It has a header 'Promotions' with a subtitle 'Highlight products, categories and special offers in your menu.' Below this is a large empty box with a placeholder image and the text 'No promotions yet'. To the right of this box is a red button labeled 'Add Promotion' with a red circle and the number '1' next to it.



The screenshot shows the 'Create promotion' panel. It has a header 'Create promotion' with a close button. Below this are several sections: 'Select a product' (with a dropdown menu), 'Promotion type' (with buttons for 'Product', 'Category', 'Event', and 'Custom'), 'Select product' (with a dropdown menu), 'Promotional price' (with a text input field), 'Schedule' (with 'Starts' and 'Ends' date pickers), and 'Enabled' (with a toggle switch). At the bottom are 'Cancel' and 'Create promotion' buttons.

5 Choose the promotion type

Under **Promotion type**, choose:

- **Product:** feature a dish. Click **Select product**. You can type a **Promotional price**; leave it empty to show the normal price.
- **Category:** feature a whole category. Digmenu makes the cover picture for you.
- **Event:** for example live music. Add a title, description, picture, and a start and end time.
- **Custom:** any other offer, with your own title, description and picture.

6 Set the schedule and click "Create promotion"

Under **Schedule**, **Starts** is set to now. Leave **Ends** empty to keep it running until you turn it off. Keep **Enabled** on. Click **Create promotion**. You see "Promotion created".

Tip: To pause a promotion, open it and turn off **Enabled**. To remove it, use **Delete**.

Good to know: Notices and promotions are part of Pro. You can use them during your free trial.

Done! Your guests see your news and offers. **Next step:** Guide 11, Overview and analytics.

Overview and analytics

The **Overview** page is the home page of your business dashboard. The **Analytics** page shows how guests use your menu. **Analytics** simply means numbers about visits.

What you need before you start

- A published menu (Guide 8). Numbers appear after guests start visiting.

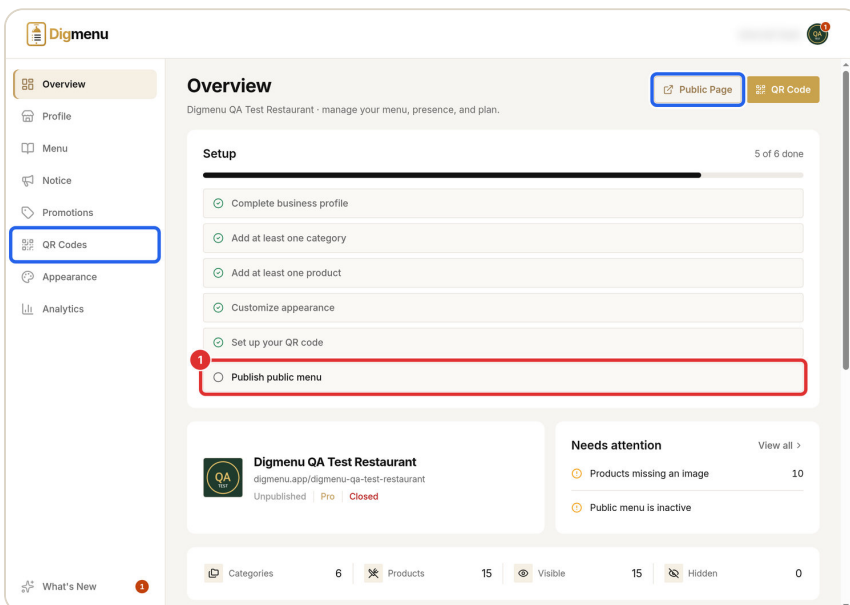
Time needed: About 3 minutes

Where in Digmenu: Sidebar → Overview and Analytics

1 Click "Overview" in the left menu

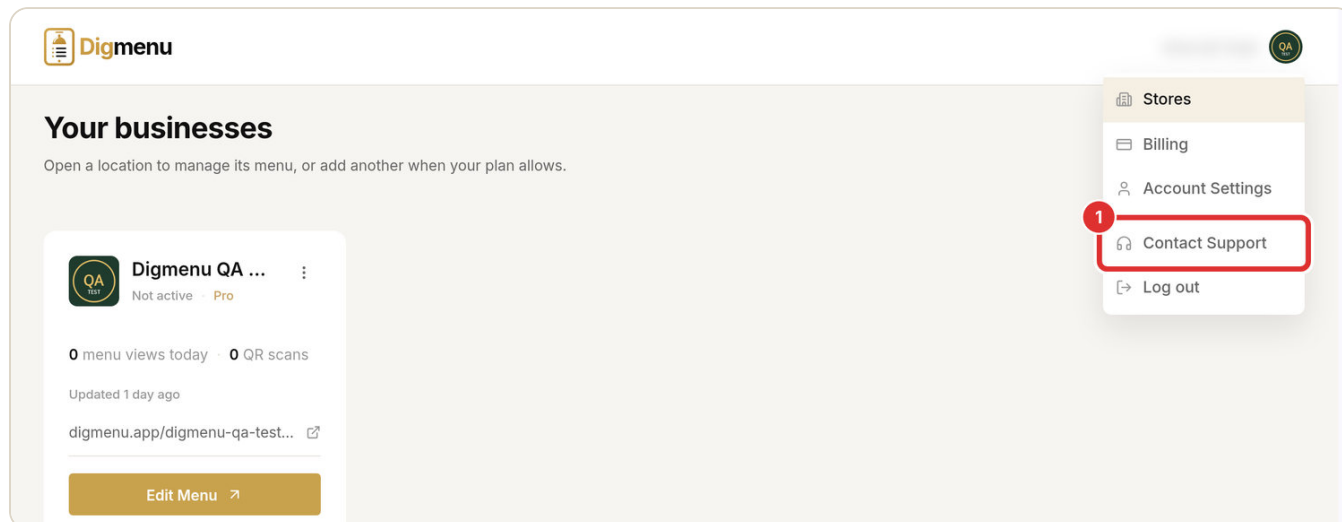
You see:

- **Setup:** your checklist, for example "5 of 6 done".
- **Needs attention:** things to fix, for example "Products missing an image".
- How many categories and products you have, and how many are visible or hidden.
- **Performance:** menu views over time.
- **Plan usage, Recent activity and Subscription status.**



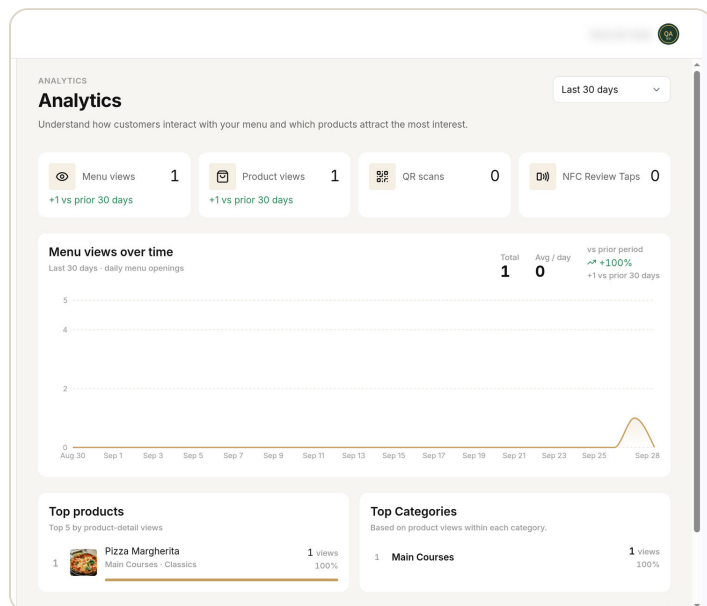
2 More than one restaurant: "Stores"

Click your profile picture in the top-right corner. Click **Stores**. You see **Your businesses**. Click **Edit Menu** on a business to open it. You can add another business when your plan allows it.



3 Click "Analytics" in the left menu

Choose a time range at the top right: today, or the last 7, 30 or 90 days. You see **Menu views**, **Product views** (guests opened a dish), **QR scans** and **NFC Review Taps**.



Good to know: Analytics is part of Pro. You can use it during your free trial.

4 See your most popular dishes

Scroll down. **Menu views over time** shows busy days. **Top products** and **Top categories** show what guests look at most.

Tip: Put your most viewed dishes at the top of their category (Guide 5), and give them a great photo (Guide 6).

Done! You know how your menu is doing. **Next step:** Guide 12, Account settings.

Account settings: name, email, password and deleting your account

Your account is your personal login. It is separate from your restaurant details. You manage it on the **Account Settings** page.

What you need before you start

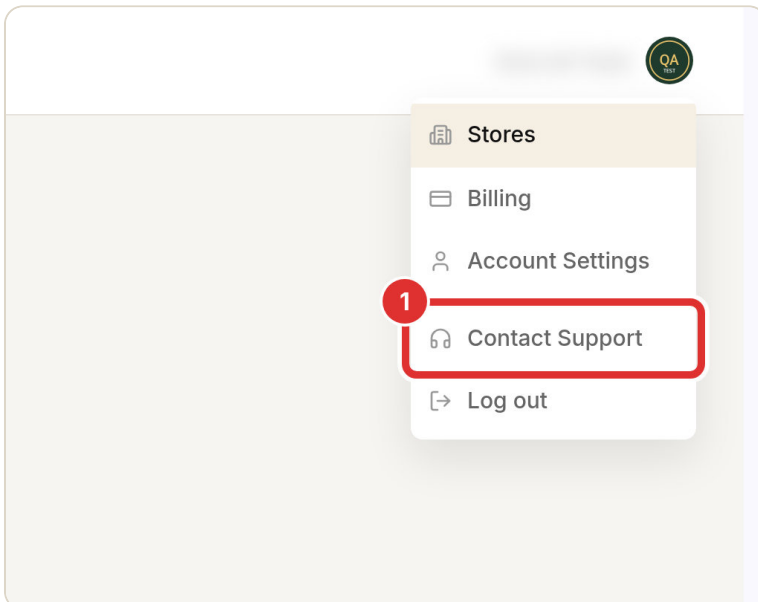
- Your current password

Time needed: About 3 minutes

Where in Digmenu: Profile picture (top right) → Account Settings

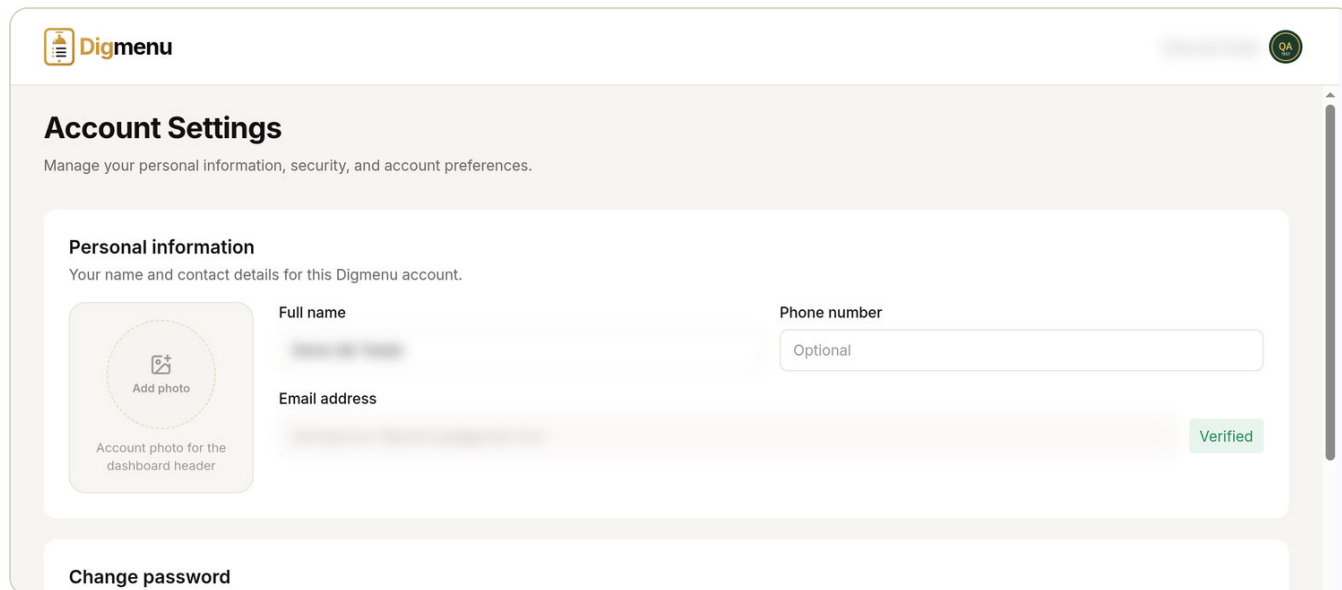
1 Open "Account Settings"

Click your profile picture in the top-right corner. Click **Account Settings**.



2 Personal information

Under **Personal information**, click **Add photo** to add a profile picture. Change your **Full name** or **Phone number**. Click **Save** in the bar at the bottom.



The screenshot shows the 'Account Settings' page for a Digmenu account. The 'Personal information' section is active, showing fields for 'Full name', 'Phone number' (with an 'Optional' label), and 'Email address'. A circular profile picture placeholder with an 'Add photo' icon is on the left. A 'Verified' status is shown next to the email address. A 'Change password' link is visible at the bottom of the section.

Account Settings
Manage your personal information, security, and account preferences.

Personal information
Your name and contact details for this Digmenu account.

Full name
[Text input field]

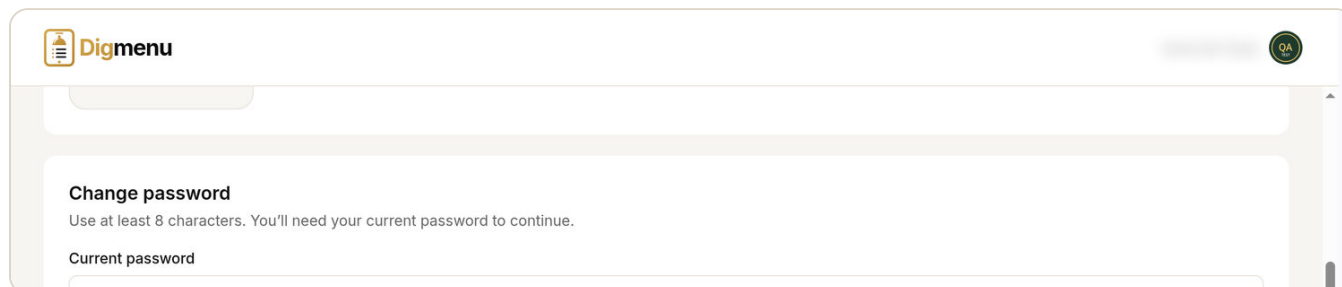
Phone number
[Text input field] Optional

Email address
[Text input field] Verified

Change password

3 Change your password

Under **Change password**, type your **Current password**. Type the **New password** twice (at least 8 characters). Click **Change password**.



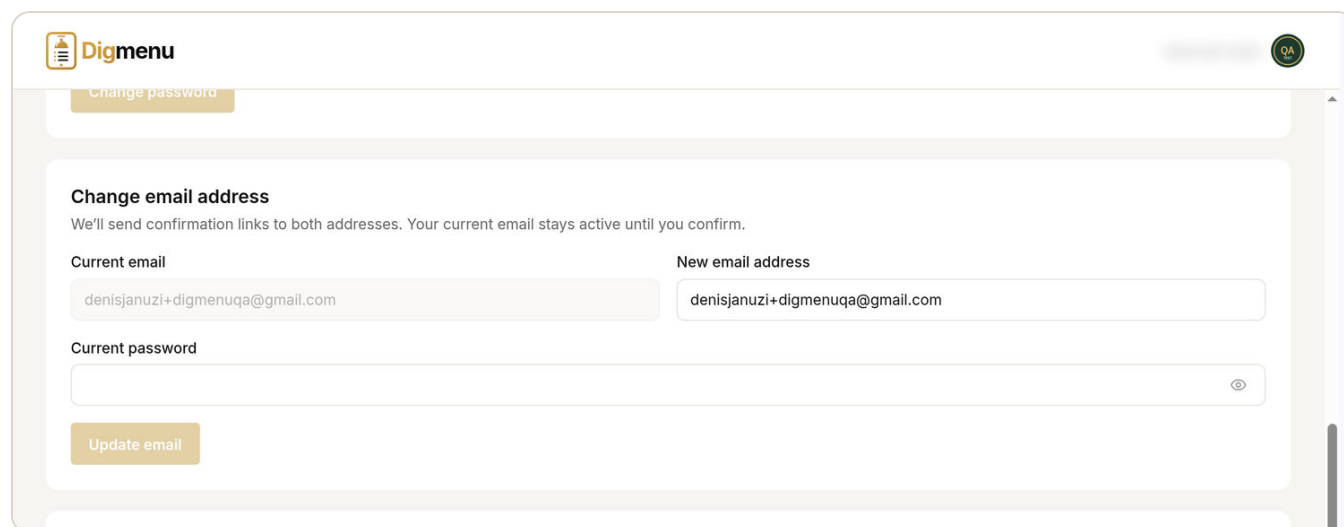
The screenshot shows the 'Change password' section of the Digmenu account settings. It includes a note about password requirements (at least 8 characters) and a 'Current password' input field.

Change password
Use at least 8 characters. You'll need your current password to continue.

Current password
[Text input field]

4 Change your email address

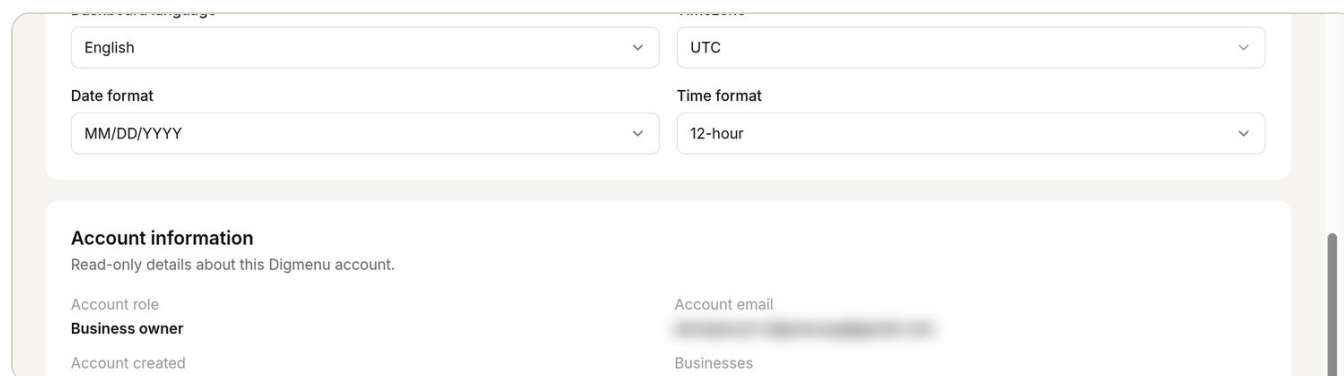
Under **Change email address**, type the **New email address** and your **Current password**. Click **Update email**. Digmenu sends a confirmation link to both addresses. Open the links. Your old email stays active until you confirm.



The screenshot shows the 'Change email address' section of the Digmenu dashboard. At the top, there's a 'Change password' button. Below it, the 'Change email address' heading is followed by a note: 'We'll send confirmation links to both addresses. Your current email stays active until you confirm.' The form contains three input fields: 'Current email' (pre-filled with 'denisjanuzi+digmenuqa@gmail.com'), 'New email address' (pre-filled with 'denisjanuzi+digmenuqa@gmail.com'), and 'Current password'. An 'Update email' button is located at the bottom left of the form area.

5 Time zone, date and time format

Under **Language and regional preferences**, choose your **Timezone**, **Date format** and **Time format** (12-hour or 24-hour). Click **Save**.



The screenshot shows the 'Language and regional preferences' section. It features four dropdown menus: 'Language' (set to 'English'), 'Timezone' (set to 'UTC'), 'Date format' (set to 'MM/DD/YYYY'), and 'Time format' (set to '12-hour'). Below these is the 'Account information' section, which includes a note 'Read-only details about this Digmenu account.' and a table with the following details: Account role (Business owner), Account email (redacted), Account created, and Businesses.

Good to know: The dashboard is in English. Your guest menu can be in many languages (Guide 7).

6

Delete your account: "Request account deletion"

At the bottom, in the **Danger zone**, click **Request account deletion** (1). Type your password. Type **DELETE MY ACCOUNT** to confirm. Send the request.

The screenshot shows the Digmenu account settings page. At the top, there are two dropdown menus: "MM/DD/YYYY" and "12-hour". Below these is the "Account information" section, which displays "Read-only details about this Digmenu account." and a table with the following information:

Account role	Account email
Business owner	[Redacted]
Account created	Businesses
Sep 27, 2026	1 owned

Below the account information is the "Danger zone" section, which contains the text: "Request permanent removal of your Digmenu account. This does not delete anything immediately." and a list of bullet points:

- Owned businesses and public menus may be removed after review.
- Active subscriptions should be cancelled first when possible.
- Employees lose access to businesses you own.
- Billing and legal records may be retained as required.

At the bottom of the Danger zone is a red button labeled "Request account deletion" with a red circle containing the number "1" next to it.

Important: Cancel your paid subscription first (Guide 13). Digmenu reviews your request and contacts you before removing the account. Your businesses and menus are then removed. You can cancel the request before that.

Done! Your account is set up the way you like. **Next step:** Guide 13, Free trial, Pro and billing.

Free trial, Pro and billing

This guide explains the plans, what happens when your trial ends, how to subscribe, where to find invoices and how to cancel.

What you need before you start

- A credit or debit card, when you are ready to subscribe

Time needed: About 5 minutes

Where in Digmenu: Profile picture (top right) → Billing

1 The plans

FREE TRIAL

14 days free

All Pro features. Starts when you sign up. No credit card needed.

PRO

€10 / month

or €99 / year (you save about 2 months). Prices plus tax. Everything in the trial, for as long as you stay subscribed.

ENTERPRISE

Custom

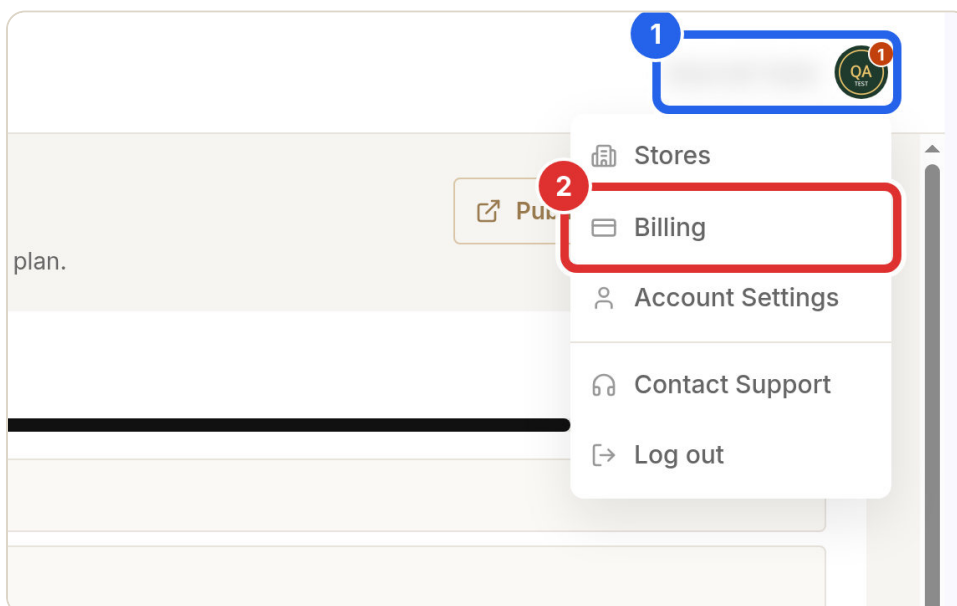
For groups and bigger businesses. Adds team members (employees) and your own custom domain.

Contact us.

Pro includes: unlimited categories and products, AI Menu Import, AI Image Enhancement, AI menu translations, menu analytics and product insights, full colour and appearance customisation, promotions and offers, and guest notices on your menu.

2 Open "Billing"

Click your profile picture in the top-right corner (1). Click **Billing** (2).



3 See your plan and when your trial ends

The **Billing & plan** page shows the date your trial ends, your **Subscription details** (plan, billing interval, status), your **Menu usage** and everything **Included with Pro**.

The screenshot displays the 'Billing & plan' page with the following sections:

- Subscription details:** A table with rows for Plan (Pro), Billing interval (Not billed), Status (Active), Registration, End of subscription, and Billing provider (None).
- Included with Pro:** A list of features including Unlimited categories and products, AI Menu Import, AI Image Enhancement, AI menu translations, Menu analytics and product insights, Full color and appearance customization, Promotions and offers on your public menu, and Guest notices on your public menu.
- Menu usage:** Progress bars for Categories (6 used) and Products (15 used), both showing 'Unlimited included'.
- Billing Activity:** A section indicating that billing activity appears once you subscribe to Pro.
- Need help?:** A section with a 'Contact support' button.

During the free trial the plan shows Pro and Not billed.

4 What happens when the trial ends

A few days before the end, Digmenu emails you: **Your Pro trial ends soon**. If you don't subscribe:

- Your dashboard is locked and shows **Subscribe to continue**.
- Your guest menu goes offline. Guests who scan your QR code can't see it.
- Your menu, photos and settings stay saved.

After you subscribe, you publish your menu again with one click. Your printed QR codes keep working.

5 Subscribe to Pro

Open the **Billing** page. Click **Upgrade to Pro**. Choose **monthly (€10)** or **yearly (€99)**. Pay securely by card. Payments are handled by our payment partner **Paddle**.

Tip: Subscribe before the trial ends, so your menu stays online without a break.

Tip: If your plan details look out of date after paying, log out and log in again.

Good to know: Prices are shown without tax. The tax for your country is added at checkout.

6 Invoices and payment method

After you subscribe, the **Billing** page shows **View invoices & payments**. Click it. Paddle's billing page opens. There you download your invoices and change your card.

Good to know: If a payment fails, you see "Payment needs attention". Pro stays available for a while. Update your payment method in the same place.

7 Cancel Pro

Click **View invoices & payments** on the Billing page. On Paddle's billing page, cancel your subscription. The Billing page then shows **Cancellation scheduled**. Pro stays active until the end of the period you paid for. After that, it works like the end of the trial (step 4).

Tip: Can't find the cancel option? Open the profile menu, click **Contact Support** and choose the topic **Billing**. We help you.

8 Need Enterprise?

For team members, your own domain or several locations, contact us. Open the profile menu and click **Contact Support**, or email info@digmenu.app. We set up Enterprise for you.

Done! You know how billing works. Questions? Email info@digmenu.app. **Next step:** Guide 14, Invite staff (Enterprise), or Guide 16, FAQ and help.

Invite staff and team members

With Enterprise you can invite up to 5 employees. Each person gets their own login. You choose what they are allowed to change.

What you need before you start

- The Enterprise plan
- The email address of each employee

Time needed: About 5 minutes

Where in Digmenu: Sidebar → Employees

1 Check that team members are enabled

Team members are part of **Enterprise**. When it is active, you see **Employees** in the left menu. On other plans, the Employees page says "Employee management isn't available on your plan".

Employees

Invite and manage people who can help update your business and menu.



Employee management isn't available on your plan

Invite managers and menu editors to help keep your business details and digital menu up to date.

What you see without Enterprise.

Tip: To get Enterprise, open the profile menu and click **Contact Support**, or email info@digmenu.app.

2 Click "Invite employee"

Click **Employees** in the left menu. Click **Invite employee**. Type the person's **Email address**. Choose a **Role**:

- **Manager:** can edit business info, menu, appearance and QR. Cannot manage billing or remove the owner.
- **Menu Editor:** can manage categories and products only.

Add a **Personal message** if you like. Click **Send invitation**.

3 Your employee accepts the invitation

Your employee receives a **team invitation** email and clicks **Accept invitation**. On the **Team invitation** page they **Log in**, or click **Create account** if they are new. They use the same email address you invited. Then they click **Accept invitation** and land in the dashboard.

Tip: The invitation is tied to the email address you typed. Your employee must log in or sign up with exactly that address.

4 Manage your team

On the Employees page you see **Pending invitations** and **Active employees**. For a pending invitation, click **Resend invitation** or **Cancel invitation**. For an active employee, click **Change role** or **Remove employee**.

Good to know: Only the owner can see Employees and Billing. Remove people who leave your team, so they can no longer change your menu.

Done! Your team can now help keep the menu up to date. **Next step:** Guide 15, Custom domain.

Use your own domain (custom domain)

Normally your menu lives at digmenu.app/your-menu. A **domain** is your own web address, like yourrestaurant.com. With a custom domain, guests open your menu on your own address. You add two **DNS records** at the company where you bought your domain. DNS is the internet's address book: it tells browsers where an address points.

What you need before you start

- The Enterprise plan
- A domain you own
- The login for the company where you bought the domain (your DNS provider)

Time needed: 15 minutes + up to 24 hours waiting time

Where in Digmenu: Sidebar → Custom Domain

1 Contact Digmenu to enable it

Custom domains are part of **Enterprise**. Email info@digmenu.app (or use **Contact Support** in the profile menu). Tell us which address you want, for example **menu.yourrestaurant.com**. We turn the feature on for your business. Then **Custom Domain** appears in the left menu.

Custom Domain

Connect your own domain to your public Digmenu menu.



Custom domains aren't available on your plan

Connect a domain like menu.yourrestaurant.com so guests open your menu on your brand.

What you see before custom domains are enabled.

2 Type your domain and click "Connect domain"

Click **Custom Domain** in the left menu. Under **Add custom domain**, type your address in the **Custom domain** box (for example **menu.yourrestaurant.com**). Click **Connect domain**.

Tip: We recommend a **subdomain**: an extra word in front of your domain, such as **menu.yourrestaurant.com**. It keeps your main website untouched. A bare domain (yourrestaurant.com) only works if your DNS provider supports a CNAME at the root, such as Cloudflare.

3 Copy the two DNS records

Digmenu now shows a **DNS setup** table with two records. Use the **copy** buttons to copy the exact values. For **menu.yourrestaurant.com** they look like this:

Type	Name / Host	Value / Target
TXT	<code>_skanom-verify.menu</code>	<code>skanom-verify=<your code></code> (copy it from Digmenu)
CNAME	<code>menu</code>	<code>custom-domains.digmenu.app</code>

The TXT record proves the domain is yours. The CNAME points your address to Digmenu.

Good to know: Most DNS providers add your domain name automatically. Type only the short **Host** (e.g. `_skanom-verify.menu`), not the full `_skanom-verify.menu.yourrestaurant.com`.

4 Add the records at your DNS provider

Log in where you manage your domain. Add both records. Examples:

Provider	Where to add the records
Namecheap	Domain List → Manage → Advanced DNS → Add New Record . Choose TXT Record , Host <code>_skanom-verify.menu</code> , Value = your code. Add a CNAME Record , Host <code>menu</code> , Target <code>custom-domains.digmenu.app</code> . Click the green tick to save each one.
GoDaddy	My Products → your domain → DNS (Manage DNS) → Add New Record . Type TXT , Name <code>_skanom-verify.menu</code> , Value = your code. Then type CNAME , Name <code>menu</code> , Value <code>custom-domains.digmenu.app</code> . Save.
Cloudflare	Your site → DNS → Records → Add record . Type TXT , Name <code>_skanom-verify.menu</code> , Content = your code. Then type CNAME , Name <code>menu</code> , Target <code>custom-domains.digmenu.app</code> , and set Proxy status to DNS only (grey cloud). Save.

Tip: Screens differ a little between providers. Can't find the DNS page? Search your provider's help for "add CNAME record".

Tip: Delete any old record with the same name (for example an old CNAME or A record for "menu") first.

5 Click "Verify configuration"

Back in Digmenu, click **Verify configuration**. The status changes from "Add the required DNS records to continue" to "We're checking your DNS records now", and then to **Connected**.

Tip: DNS changes can take from a few minutes up to 24 hours. If it doesn't work at first, wait a while and click Verify again.

6

Done: HTTPS is automatic

When the status says **Connected**, your menu opens on your own address. Digmenu automatically secures it with **HTTPS** (the padlock in the browser); you don't need to buy a certificate. Click **Open domain** to test it.

Good to know: QR codes you already printed keep working. After connecting, the **QR Codes** page makes your QR code with your own domain. Download it again if you print new ones.

Done! Your menu is on your own address. **Next step:** Guide 16, FAQ and help.

FAQ, troubleshooting and getting help

Something doesn't work as expected? Find your question below. If you are still stuck, contact us (last step). We reply by email.

What you need before you start

- Nothing. If you contact us, a screenshot of the problem helps.

Time needed: 1–2 minutes per question

Where in Digmenu: Anywhere

1 The confirmation email didn't arrive

- Wait a few minutes.
- Check your **spam, junk** or **Promotions** folder. The email comes from **info@digmenu.app**.
- On the **Check your email** page, click **Resend Confirmation Email**. If you tried to log in, the login page offers the same.
- Typo in the address? Click **Use a Different Email** and sign up again.

2 "This link is no longer valid" or "We could not confirm your account"

Email links work for a limited time and only once. Always use the **newest** email. Ask for a new link: **Resend Confirmation Email** for sign-up, or **Forgot password?** for a password reset. A password-reset link works for 1 hour.

Tip: You see **One more step** after clicking a link? That is normal. Click **Continue**.

3 I forgot my password

On the login page, click **Forgot password?**. Type your email. Click **Send Reset Link**. Open the email and click **Reset my password**. Guide 2, steps 8 to 10, shows every screen.

4 My menu doesn't show, or the QR code opens an error

- Is your menu **published**? Profile → **Publish** → **Published** must be on. Click **Save** (Guide 8, step 3).
- Are the dishes or categories **hidden**? Check **Visibility** (Guide 5, step 7).
- Has your free trial ended? Your guest menu is offline until you subscribe (Guide 13).
- Did you change the menu slug? Old printed QR codes stop working. Download and print the new QR code.
- A change doesn't show? Reload the page. It can take up to a minute.

5 My photo won't upload

- Use a **JPG**, **PNG** or **WebP** photo. GIF and HEIC (some iPhone photos) don't work.
- "Image is too large for the server"? Use a smaller photo, for example a copy sent by email or messenger.
- "Please sign in again, then try uploading"? Log out, log in and try again.
- "Upload failed. Try a different image"? Try another photo, or save it again as JPG.
- Menu import files: PDF, JPG, PNG or WebP, up to 5 MB.

6 Which emails will I get from Digmenu?

Digmenu sends emails to your account address: the confirmation and welcome emails, a few short tips in your first days, a message when your menu first goes live, trial reminders (**trial ends soon, trial ended**), payment and plan changes, and password-reset links you ask for. There are no other notification settings in the dashboard.

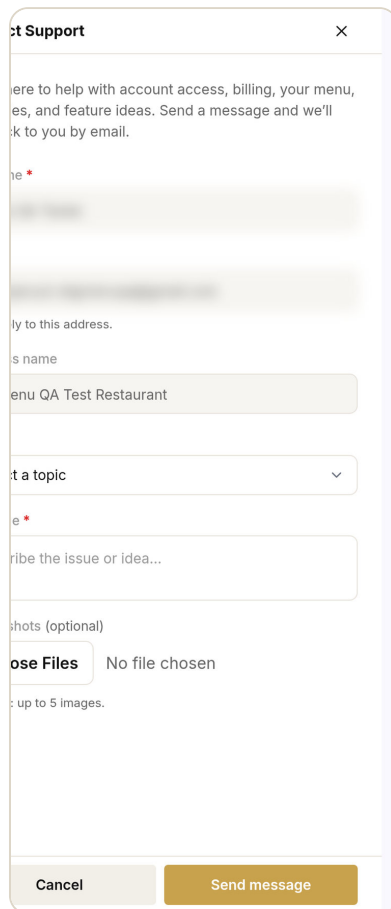
7 What's new in Digmenu?

Click **What's New** at the bottom of the left menu. You see the latest improvements. Click **Share feedback** to send us an idea.

8

How do I get help? "Contact Support"

Click your profile picture in the top-right corner. Click **Contact Support**. Choose a **Topic** (for example Billing, Account / login or Menu or QR). Describe the problem in **Message**. You can add up to 5 screenshots. Click **Send message**. You see "Message sent. We'll reply by email."



The screenshot shows a mobile app interface for 'Contact Support'. At the top, there's a title bar with 'Contact Support' and a close button. Below it, a message states: 'We're here to help with account access, billing, your menu, QR codes, and feature ideas. Send a message and we'll reply to you by email.' The form includes a 'Name' field with a red asterisk, a 'Restaurant' dropdown menu (currently showing 'Menu QA Test Restaurant'), a 'Select a topic' dropdown, a 'Message' field with a red asterisk and placeholder text 'Describe the issue or idea...', and a 'Screenshots (optional)' section with a 'Choose Files' button and 'No file chosen' text. At the bottom, there are 'Cancel' and 'Send message' buttons.

Tip: You can also email us at info@digmenu.app. Please say which restaurant it is about.

Still stuck? Email info@digmenu.app. We're happy to help. **Back to the start:** Guide 1, Quick start.