



DIGMENU USER GUIDE

Free trial, Pro and billing

Every new account gets 14 days of Pro for free. After that, keep Pro for €10 a month or €99 a year. How to subscribe, get invoices and cancel.

Free trial, Pro and billing

This guide explains the plans, what happens when your trial ends, how to subscribe, where to find invoices and how to cancel.

What you need before you start

- A credit or debit card, when you are ready to subscribe

Time needed: About 5 minutes

Where in Digmenu: Profile picture (top right) → Billing

1 The plans

FREE TRIAL

14 days free

All Pro features. Starts when you sign up. No credit card needed.

PRO

€10 / month

or €99 / year (you save about 2 months). Prices plus tax. Everything in the trial, for as long as you stay subscribed.

ENTERPRISE

Custom

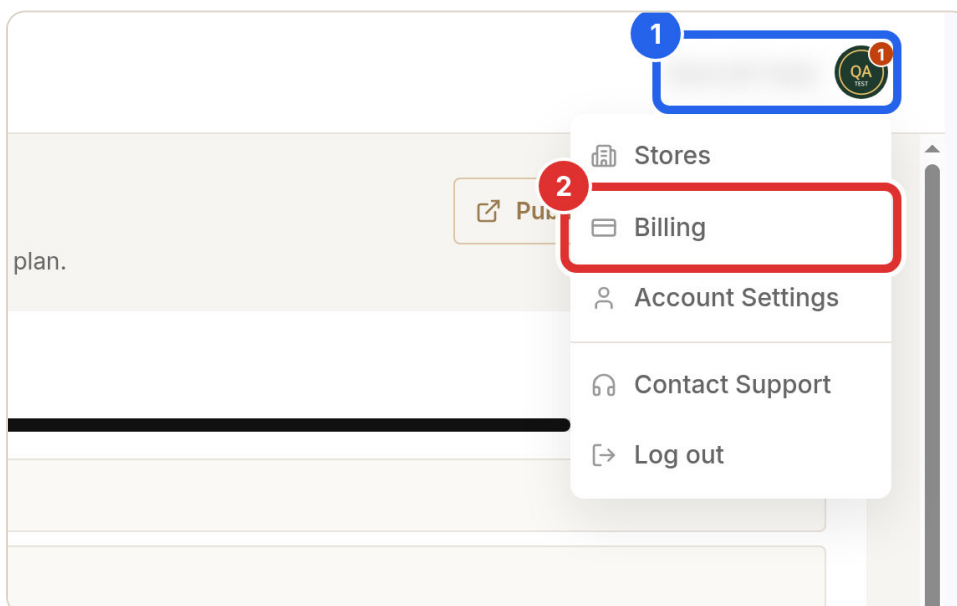
For groups and bigger businesses. Adds team members (employees) and your own custom domain.

Contact us.

Pro includes: unlimited categories and products, AI Menu Import, AI Image Enhancement, AI menu translations, menu analytics and product insights, full colour and appearance customisation, promotions and offers, and guest notices on your menu.

2 Open "Billing"

Click your profile picture in the top-right corner (1). Click **Billing** (2).



3 See your plan and when your trial ends

The **Billing & plan** page shows the date your trial ends, your **Subscription details** (plan, billing interval, status), your **Menu usage** and everything **Included with Pro**.

The screenshot displays the 'Billing & plan' page with the following sections:

- Subscription details:**
 - Plan: Pro
 - Billing interval: Not billed
 - Status: Active
 - Registration: —
 - End of subscription: —
 - Billing provider: None
- Included with Pro:**
 - Unlimited categories and products
 - AI Menu Import
 - AI Image Enhancement
 - AI menu translations
 - Menu analytics and product insights
 - Full color and appearance customization
 - Promotions and offers on your public menu
 - Guest notices on your public menu
- Menu usage:**
 - Categories: 6 used (Unlimited included)
 - Products: 15 used (Unlimited included)
 - Note: Pro includes expanded usage. You can create as many categories and products as you need.
- Billing Activity:**
 - Note: Billing activity appears here once you subscribe to Pro.
- Need help?**
 - Our support team is here if you have any questions. [Contact support](#)

During the free trial the plan shows Pro and Not billed.

4 What happens when the trial ends

A few days before the end, Digmenu emails you: **Your Pro trial ends soon**. If you don't subscribe:

- Your dashboard is locked and shows **Subscribe to continue**.
- Your guest menu goes offline. Guests who scan your QR code can't see it.
- Your menu, photos and settings stay saved.

After you subscribe, you publish your menu again with one click. Your printed QR codes keep working.

5 Subscribe to Pro

Open the **Billing** page. Click **Upgrade to Pro**. Choose **monthly (€10)** or **yearly (€99)**. Pay securely by card. Payments are handled by our payment partner **Paddle**.

Tip: Subscribe before the trial ends, so your menu stays online without a break.

Tip: If your plan details look out of date after paying, log out and log in again.

Good to know: Prices are shown without tax. The tax for your country is added at checkout.

6 Invoices and payment method

After you subscribe, the **Billing** page shows **View invoices & payments**. Click it. Paddle's billing page opens. There you download your invoices and change your card.

Good to know: If a payment fails, you see "Payment needs attention". Pro stays available for a while. Update your payment method in the same place.

7 Cancel Pro

Click **View invoices & payments** on the Billing page. On Paddle's billing page, cancel your subscription. The Billing page then shows **Cancellation scheduled**. Pro stays active until the end of the period you paid for. After that, it works like the end of the trial (step 4).

Tip: Can't find the cancel option? Open the profile menu, click **Contact Support** and choose the topic **Billing**. We help you.

8 Need Enterprise?

For team members, your own domain or several locations, contact us. Open the profile menu and click **Contact Support**, or email info@digmenu.app. We set up Enterprise for you.

Done! You know how billing works. Questions? Email info@digmenu.app. **Next step:** Guide 14, Invite staff (Enterprise), or Guide 16, FAQ and help.